

2026

Diabetes & Heart Care (HMO C-SNP)



Hearing *Benefit*



Many people do not realize they have hearing loss, so it's important to get your hearing checked regularly. That's why HealthTeam Advantage coverage includes routine hearing exams.

Your hearing benefits are **TruHearing®** through TruHearing®, an exclusive national hearing aid savings program.

Highlights:

TruHearing providers must be used for routine hearing benefits and hearing aids:

- ◆ \$25 copay for routine hearing exams. One exam visit per year.
- ◆ Up to two (2) TruHearing-branded hearing aids per year.
- ◆ Copays for hearing aids range from \$299–\$799.
- ◆ Rechargeable battery options available on select styles (\$50 per aid).
- ◆ \$0 copay for hearing aid fitting/evaluation visits for up to one year after purchase.



Your Healthcare Concierge is here to help you make the most of your benefits. Just call or email for fast, friendly assistance.

888-965-1965 (TTY 711)

conciergeHTA@htanc.com

8 a.m.–8 p.m.

Oct. 1–March 31, 7 Days a Week
April 1–Sept. 30, Monday–Friday

Turn the page for more hearing benefits ►

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Getting Started

1. Find a participating TruHearing provider by calling 866-201-9886.
2. Schedule your exam. (If you need help, contact your Healthcare Concierge.)
3. Go to your exam.
4. Order hearing aids if needed. Then go for a fitting and follow-up.



Check Your Hearing Online

TruHearing offers an online tool to check your hearing. This doesn't replace seeing a provider, of course, but offers a simple screening from the comfort of your home.

You will need a pair of headphones for the screening, which takes less than five minutes.



Visit TruHearing.com/HealthTeam-HS or just scan the QR code to get started.

A TruHearing network provider must be used for routine hearing exam and hearing aid benefit. TruHearing® is a registered trademark of TruHearing, Inc.

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal. MULTI-PLAN_26096_C