

2026

Plan I (PPO) and Plan II (PPO)



Nurse Advice Line *Benefit*



Sometimes a quick phone call with a nurse is all it takes for peace of mind.

When you call the 24-hour Nurse Advice Line, the nurses can help determine if you should visit your doctor, an urgent care center, or the ER. They can answer non-emergency health questions and give you more information or support on chronic conditions such as diabetes, high blood pressure, COPD, or heart disease.

This HealthTeam Advantage benefit is available at no cost to you.

Highlights:

If you're feeling under the weather or need an opinion on where to go for care, call the 24-hour Nurse Advice Line at 877-229-8614 (TTY 800-735-8262).

Speak with a registered nurse who can evaluate your needs, help determine next steps based on your injury or illness, and answer general healthcare questions.

Important: For emergencies, always dial 911.



Your Healthcare Concierge is here to help you make the most of your benefits. Just call or email for fast, friendly assistance.

888-965-1965 (TTY 711)

conciergeHTA@htanc.com

8 a.m.–8 p.m.

Oct. 1–March 31, 7 Days a Week
April 1–Sept. 30, Monday–Friday