


Provider Connections

November 2025 Edition




2026 Plan Updates

In preparation for 2026, here is a snapshot of benefit changes for next year:

2026 Benefit Snapshot

We are actively working to finalize 2026 plan materials such as our provider manual, prior authorization lists, and more. Once these are available, they will be published on [our website](#).


Our 2026 plan documents are now available online. This includes access to all Evidence of Coverage, Summary of Benefits, Provider and Pharmacy Directories, and more. You can access all these [here](#).



Questions about Your Electronic Medical Record (EMR)

Please help us keep our records up to date by answering some questions about your EMR.


[EMR Survey →](#)



Close Care Gaps with Free In-Home Test Kits

We're asking for your partnership in helping us close our member care gaps before December 31, 2025.

[Read more →](#)



Summary of Medicare Updates in the Medicare Plan Finder (MPF)

Currently, in the “Extra Benefits” section, MPF presents a more detailed display of benefit information for a limited set of supplemental benefits.

[Learn more →](#)

Coding Tip Corner


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By this point, you should be familiar with the coding changes. What remains most important is coding to the highest level of specificity and querying the provider whenever the documentation is unclear.

[Learn more →](#)


Need Assistance?





Contact Your Provider Concierge:

 Phone: [844-806-8217](tel:844-806-8217) (Option 5)

 Email: providerconcierge@htanc.com

8 AM – 5:30 PM ET, Monday – Friday





Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:
1-855-741-4518 or www.hta.ethicspoint.com

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