



Happy Holidays, Providers!

Thanks for all you do!

Prior Authorization Enhancements and Updates

HealthTeam Advantage continues to strive for ease and access to medically necessary care. Click the link below for detailed changes coming for 2026.

2026 Prior Authorization Changes

If you have questions, please reach out to your Provider Concierge team at 844-806-8217, option 5.

2026 Materials Coming Soon

We’re putting the finishing touches on our 2026 materials, and they will be available on our website later this month.

Prior to January 1, please visit our [website](#) to access the following 2026 documents:

- Provider Manual
- Prior Authorization Lists
- Prior Authorization Forms
- Plan Contacts
- Provider Portal User Guide

If you have any issues accessing these documents, please reach out to your Provider Concierge at 844-806-8217, option 5.

2026 Plan Updates

In preparation for 2026, here is a snapshot of benefit changes for next year:

2026 Benefit Snapshot

Our 2026 plan documents are now available online. This includes access to all Evidence of Coverage, Summary of Benefits, Provider and Pharmacy Directories, and more. You can access all these [here](#).



Critical Kidney Health Tests

Many providers miss one of two key kidney health tests for their patients with diabetes. Join us in prioritizing patients with diabetes by completing all tests to monitor chronic kidney disease and diabetic retinopathy before the end of the year.

[2 Key Kidney Health Tests](#) →



Tips for Improving Documentation

As the end of the year approaches, it is often common to set New Year’s Resolutions. So why not make a workplace resolution to improve documentation?

[Learn more](#) →

Need Assistance?

Contact Your Provider Concierge:

📞 Phone: [844-806-8217](tel:844-806-8217) (Option 5)

✉ Email: providerconcierge@htanc.com

8 AM – 5:30 PM ET, Monday – Friday



Have a compliance concern or suspect fraud, waste, or abuse?
Contact the Compliance Helpline (anonymously if you wish) at:
1-855-741-4518 or www.hta.ethicspoint.com

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