



Fax-Based Phishing Attempts on the Rise

Several HealthTeam Advantage provider practices have recently received, and responded to, fraudulent fax requests for patient medical records. These faxes appeared to come from a well-known national pharmacy chain but were later determined to be spoofed. After records were released, the information was misused to order and bill for unauthorized orthotic or durable medical equipment (DME) items.

This is a reminder to your Medical Records / Health Information Management (HIM) teams to carefully verify all requests for Protected Health Information (PHI) before releasing records.

[Learn the Red Flags and What You Can Do](#)



Kidney Function Screening for Patients with Diabetes

Annual kidney function screening is a cornerstone of high-quality care for patients with type 2 diabetes, as it enables early identification and management of chronic kidney disease (CKD) — a common and often silent complication.

[Learn more about best practices →](#)



Coding Tip Corner

Get tips for capturing chronic conditions and other coding reminders in this month's Coding Tip Corner.

[10 Tips for Capturing Chronic Conditions →](#)



Questions about Your Electronic Medical Record (EMR)

Please help us keep our records up to date by answering some questions about your EMR.

[EMR Survey →](#)

Annual Model of Care Training for C-SNP Providers Can Be Completed by Staff

The Center for Medicare and Medicaid Services (CMS) requires that all providers seeing beneficiaries enrolled in a Chronic Special Needs Plan (C-SNP), such as our HealthTeam Advantage Diabetes & Heart Care (HMO C-SNP), participate **annually** in Model of Care (MOC) Training.

New for 2026, CMS is allowing appropriate providers' staff to complete the annual training and attest on their behalf. Staff who can complete provider MOC training on behalf of a clinician typically include:

- Care coordination staff
- Administrative or office support staff
- Other clinical or support personnel involved with C-SNP members' care delivery

We are committed to making this training available on a variety of platforms. Providers and/or designated staff can [visit our website](#) to access the training and choose *one* of these formats:


1. Read or Read/Listen to the 2026 MOC Training Slides via PowerPoint and complete the attestation form* at the end.
2. Read the 2026 MOC Training document via PDF and complete the attestation form* at the end.
3. Read the 2026 MOC Training document with extended notes via PDF and complete the attestation form* at the end.

***Completing the training in full is required.** The individual completing the training must complete, sign, and submit an attestation form to obtain credit. If you complete the training on behalf of your practitioner, you must submit their full name and individual NPI, in addition to your contact details.

If you have any questions, please email or call your Provider Concierge.

Need Assistance?

Contact Your Provider Concierge:

 **Phone: [844-806-8217](tel:844-806-8217) (Option 5)**

 **Email: providerconcierge@htanc.com**

8 AM – 5:30 PM ET, Monday – Friday