



UM & PA: Improving Care Delivery Through Clinical Collaboration

When functioning optimally, Utilization Management (UM) and Prior Authorization (PA) help patients receive timely access to clinically appropriate care while avoiding unnecessary delays, duplication of services, or interventions that may not provide meaningful benefit.

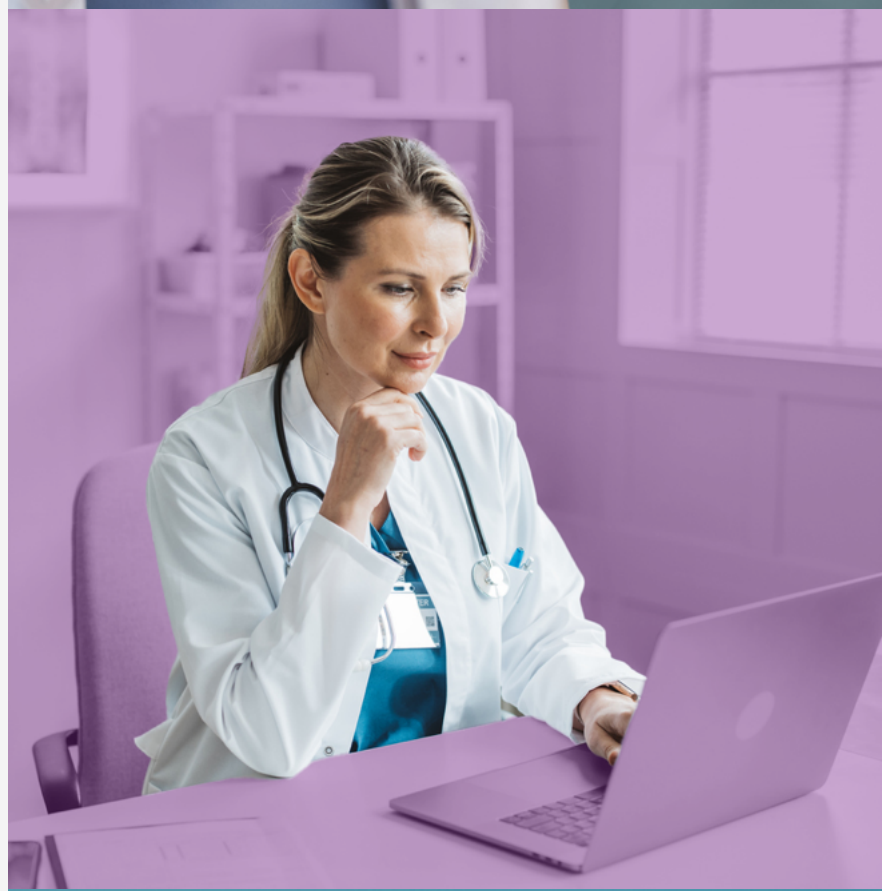
[Learn more about UM and PA from our Chief Medical Officer →](#)



Patient-Reported Health: A Checklist for Routine Care at Every Visit

The Health Outcomes Survey (HOS) measures how well Medicare Advantage plans help members maintain or improve their physical and mental health over time. Use this checklist year-round to support these patient-reported outcomes.

[Get the HOS checklist →](#)



Q&A: National Provider Identifier Information

Do you have questions about updating NPI-related information with NPPES, the National Plan and Provider Enumeration System? We have answers!

[Learn who, what, when, why, and more →](#)




Coding Tip Corner

Accurately documenting the patient's overall health status is extremely important to providing best practice when caring for patients. This month's Coding Tip Corner offers some friendly reminders for accurate documentation.

[Get tips for capturing overall health status →](#)

Need Assistance?

Contact Your Provider Concierge:

 **Phone: 844-806-8217** (Option 5)

 **Email: providerconcierge@htanc.com**

8 AM – 5:30 PM ET, Monday – Friday