



Annual Model of Care Training

The Center for Medicare and Medicaid Services (CMS) requires that all providers seeing beneficiaries enrolled in a Chronic Special Needs Plan participate annually in Model of Care Training. This year, CMS is allowing appropriate providers' staff to complete the annual training and attest on their behalf.

[Get the details →](#)

Take Our Provider Satisfaction Survey

Please share your feedback as we work to strengthen our provider partnerships and continuously improve the support and services we deliver.

We ask that one administrative representative complete the survey for each location. If you'd like us to send this survey to a different staff member, please send that person's name and email address to providerconcierge@htanc.com.

The survey should take 5-10 minutes to complete. Thanks for taking the time to share your insights and experiences.

[Take the Provider Survey →](#)



Make It a 100-day Supply

Medication nonadherence is one of the most common — and most preventable — drivers of poor outcomes in older adults. One of the simplest fixes is also one of the most effective: writing a 100-day supply for the maintenance medications your patients take every day.

[Why 100-day fills matter →](#)



Helping Patients with Diabetes Protect Their Vision

August is National Eye Exam Month, a timely reminder to encourage patients with diabetes to complete routine retinal eye care. Comprehensive dilated retinal examinations help detect concerns early and reduce the risk of preventable vision loss.

[Three key patient reminders →](#)



Preventive Cancer Screenings & Early Detection

Preventive cancer screening remains one of the most effective strategies for improving patient outcomes while advancing quality performance across our network. Early detection saves lives and reduces the need for more complex and costly interventions down the road.

[Tips for scheduling and documenting screenings →](#)



Coding Tip Corner

As CMS moves forward with an enormous number of audits, the likelihood of your records being selected for review is greater than in previous years. That's why it's so important to follow all current coding guidelines and requirements.

[See this month's coding tips →](#)

Need Assistance?

Contact Your Provider Concierge

 Phone: [844-806-8217](tel:844-806-8217) (Option 5)

 Email: providerconcierge@htanc.com

8 AM – 5:30 PM ET, Monday – Friday

