

## 24-Hour Nurse Advice Line (\$0 copay)

Health questions? Get care management answers 24/7.

### Why call a Nurse Advice Line?

- Highly-trained, caring team staffed with registered nurses from our Triad HealthCare Network care management team.
- Nurses can help you decide if you should visit your doctor, the ER, or an urgent care center.
- Get answers to non-emergency health questions.
- Get more information and support on your chronic conditions such as diabetes, high blood pressure, COPD, or heart disease.

**24-Hour Nurse Line: 1-877-229-8614 TTY: 1-800-735-8262**

**24 hours a day, 7 days a week**



### How it works:

1. Call the free, 24-hour nurse line any time you're feeling under the weather or need an opinion on where to go for care.
2. Speak with a registered nurse who can evaluate your needs and help you determine the next best steps based on your injury, illness, or general healthcare questions.

***For emergencies, always dial 911.***

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a Medicare Advantage organization with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.