

Our Network & Services

We're owned by Cone Health and we're doctor-driven, which means exceptional patient care is at the heart of everything we do. We have a large medical network that includes Cone Health, Wake Forest Baptist Health, UNC Health, and Cornerstone Health, just to name a few.

We listened to our members and now offer expanded networks for dental and vision through Delta Dental and VSP.

Because we care about your overall health and well-being our plans also include:

- ◆ **Living Plus**—a health and wellness program
- ◆ **Care management programs**—care coordination to help you and your providers better manage chronic conditions
- ◆ **Healthcare Concierge**—your personal member representative who can help you make the most of your benefits and services

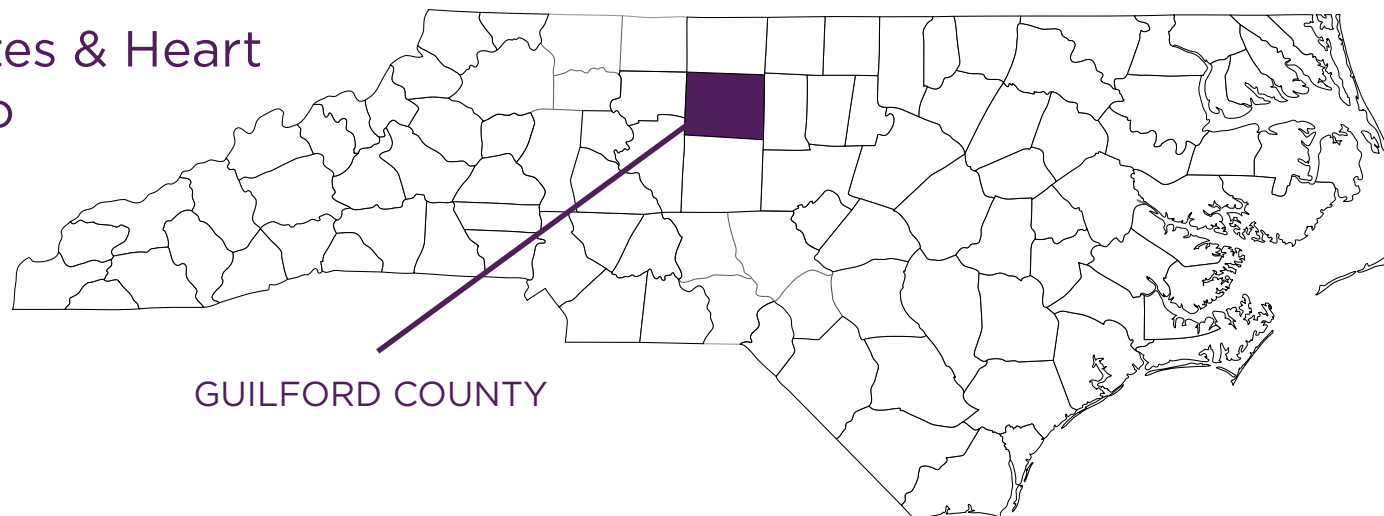
2021 HealthTeam Advantage Diabetes & Heart Care HMO CSNP		
Hearing Services		
Medicare-Covered Diagnostic Hearing Exam	\$20 copay	
Hearing Aid	\$499-\$799 (per aid)	
Routine Hearing Exam (one per year)	\$45 copay	
Eye Care Services		
Routine Eye Exam	\$0 copay	
Total Retail Benefit Limit in Eyewear Value	\$100	
Additional Benefits		
SilverSneakers®	\$0 copay	
Telehealth Visits	\$0 copay	
24-Hour Nurse Advice Line	\$0 copay	
Prescription Drug Benefit		Initial Coverage Period
In-Network Retail	Retail Rx 30-day supply	Mail Order 90-day supply
Tier 1 - Preferred Generics	\$0 copay	\$0 copay
Tier 2 - Generics	\$15 copay	\$30 copay
Tier 3 - Preferred Brand	\$45 copay	\$90 copay
Tier 4 - Non-Preferred Drugs	\$90 copay	\$180 copay
Tier 5 - Specialty Drugs	33% coinsurance	33% coinsurance
Tier 6 - Select Care Drugs	\$0 copay	\$0 copay
Optional Supplemental Coverage		
Comprehensive Dental Rider		
Monthly Premium	\$25	



Learn more about HealthTeam Advantage. Let us help you find a plan that fits your needs. Call toll-free 877-905-9216 (TTY: 711).

HealthTeam Advantage Diabetes & Heart Care HMO CSNP is available to residents of Guilford County.

You can enroll year-round, not just during the Medicare Annual Election Period.



2021 Benefits at a Glance

HealthTeam Advantage
Diabetes & Heart Care HMO CSNP

Looking for a Medicare Advantage plan that could **save you money and help you better manage your chronic conditions?**

The HealthTeam Advantage Diabetes & Heart Care HMO CSNP is a Chronic Special Needs Plan available to residents of Guilford County who have diabetes or chronic heart failure (CHF). You can enroll any time! You don't have to wait for the Medicare Annual Election Period (Oct. 15 – Dec. 7).

Our Benefits

Our HMO CSNP plan covers everything Medicare Parts A and B cover—plus all the other things you need, like prescriptions, dental, vision, hearing, and fitness.

HealthTeam Advantage Diabetes & Heart Care HMO CSNP features:

- ◆ \$0 monthly premium
- ◆ \$0 copays for primary care providers (PCPs), cardiologists, endocrinologists, and podiatrists
- ◆ \$0 deductibles for medical and prescriptions
- ◆ Delta Dental®, VSP® vision, TruHearing®, and SilverSneakers® fitness benefits
- ◆ Telehealth and 24-hour nurse advice line—from the comfort of your home
- ◆ Friendly formulary—covers more preferred generic and generic drugs than other Medicare Advantage plans in our service area
- ◆ Custodial care—non-medical care after a hospital stay
- ◆ \$0 copay for ALL Tier 1 and Tier 6 medications in the initial coverage period
- ◆ \$0 copay for ALL Tier 1 and Tier 6 generics AND Tier 6 insulins continues through the coverage gap
- ◆ Over-the-counter benefit
- ◆ Low maximum out-of-pocket cost to members (\$5,000)

2021 HealthTeam Advantage Diabetes & Heart Care HMO CSNP	
Monthly Plan Premium	\$0
Deductible (Medical & Prescription)	\$0
Out-of-Pocket Maximum	\$5,000
Doctor Office Visits	
Primary Care Physician (PCP)	\$0 copay
Specialist Visits*	\$20 copay
Annual Physical Exam	\$0 copay
Inpatient Hospital Coverage	Days 1-6: \$225 copay/day Days 7-90: \$0 copay/day
Skilled Nursing Facility (SNF)	Days 1-20: \$0 copay/day Days 21-100: \$178 copay/day
Outpatient Services	
Emergency Care	\$90 copay
Urgently-Needed Services	\$20 copay
Ambulance	\$300 copay for Medicare-covered ambulance benefits/one-way trip. \$300 copay for Medicare-covered air ambulance benefits/one-way trip.
Outpatient hospital coverage	
Outpatient Hospital Facility	\$225 copay
Ambulatory Surgical Center	\$225 copay/day
Observation Services	\$225 copay
Physical/Speech Language/ Occupational Therapy Visits	\$20 copay
Home Health Services	\$0 copay
Diagnostic Services/Labs/Imaging	
Diagnostic Radiology Service (E.G., MRIs, CT SCANS)	\$50-\$175 copay
Lab Services	
at a lab facility	\$0 copay
at outpatient hospital facility	\$10 copay
Diagnostic Tests and Procedures	
at a lab facility	\$0 copay
at outpatient hospital facility	\$10 copay
Outpatient X-Rays	
included with physician visit	\$10 copay
at outpatient facility	\$10 copay
Dental Services (Limits Apply)**	
Oral Exam & Cleaning	\$10 copay
X-Rays	\$10 copay

*Specialist copays can vary. Contact the plan for more information.

**Comprehensive dental benefits are available with an additional premium.

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

Our Members

Our members trust us with their coverage. More than 95% of them come back to us year after year.

“HealthTeam Advantage is amazing. If you are having a problem, they are so efficient in handling the problem and are always so kind and more than willing to go the extra mile. I am so impressed with their customer service and by the way, you actually speak to a person!”

—Pat, HTA member

I used it [telehealth benefit] recently, it saved me from leaving the house and waiting for a doctor. He diagnosed it as a sinus infection, called in the prescription, and I was on the mend within a couple of days. Great benefit!”

—Vicki, HTA member

Learn more about HealthTeam Advantage



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HealthTeamAdvantage.com



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