



health**team**
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2021 Summary of Benefits

HealthTeam Advantage Plan I (PPO)
HealthTeam Advantage Plan II (PPO)

2021

Summary of Benefits

HealthTeam Advantage Plan I (PPO)

HealthTeam Advantage Plan II (PPO)

This is a summary of drug and health services covered by HealthTeam Advantage PPO. January 1, 2021 - December 31, 2021.

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service we cover or every limitation or exclusion. For a complete list of covered services refer to your Evidence of Coverage booklet. You can request a copy from your Healthcare Concierge or view it on the website at HealthTeamAdvantage.com.

To join a HealthTeam Advantage PPO Health Plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area. Our service area includes the following counties in North Carolina: Alamance, Anson, Burke, Cleveland, Davidson, Davie, Forsyth, Guilford, Lincoln, Randolph, Rockingham, Stanly, and Union.

HealthTeam Advantage has a network of doctors, hospitals, pharmacies and other providers. If you use the providers in our network, you may pay less for your covered services. You also have the option of using providers outside the network, however you will have higher costs associated with those visits and services.

For more information, contact the plan at 1-888-965-1965 (TTY:711) from 8 a.m. to 8 p.m. Eastern, 7 days a week from October 1 - March 31, and 8 a.m. to 8 p.m. Eastern, Monday through Friday, April 1 - September 30, or visit us online at HealthTeamAdvantage.com.

Premiums and Benefits	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Monthly Plan Premium	\$0	\$60	You must continue to pay your Medicare Part B premium.
Deductible	\$0	\$0	These plans do not have a deductible for medical services.
Maximum Out-of-Pocket Responsibility <i>(does not include prescription drugs)</i>	In-Network: \$3,400 annually Out-of-Network: \$5,100 annually	In-Network: \$3,100 annually Out-of-Network: \$5,100 annually	The most you pay for copays, coinsurance, and other costs for medical services for the year.
Inpatient Hospital Coverage			
	In-Network: \$295 copay per day for days 1 through 6 \$0 copay per day for days 7 through 90 Out-of-Network: \$500 copay per day for days 1 through 6 \$0 copay per day for days 7 through 90	In-Network: \$250 copay per day for day 1 \$125 copay per day for days 2 through 6 \$0 copay per day for days 7 through 90 Out-of-Network: \$500 copay per day for days 1 through 6 \$0 copay per day for days 7 through 90	Our plan covers an unlimited number of days for an inpatient hospital stay. Prior authorization may be required.
Outpatient Hospital Coverage			
<ul style="list-style-type: none"> • Outpatient Hospital Facility 	In-Network: \$225 copay Out-of-Network: \$300 copay	In-Network: \$175 copay Out-of-Network: \$300 copay	Prior authorization may be required for some services. Please contact the plan for more information.
<ul style="list-style-type: none"> • Observation Services 	In-Network: \$225 copay Out-of-Network: \$300 copay	In-Network: \$175 copay Out-of-Network: \$300 copay	

Premiums and Benefits	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Ambulatory Surgery Center			
	In-Network: \$175 copay per day Out-of-Network: \$225 copay per day	In-Network: \$100 copay per day Out-of-Network: \$200 copay per day	Prior authorization may be required for some services. Please contact the plan for more information.
Doctor Visits			
<ul style="list-style-type: none"> • Primary Care Provider (PCP) 	In-Network: \$0 copay Out-of-Network: \$50 copay	In-Network: \$0 copay Out-of-Network: \$30 copay	
<ul style="list-style-type: none"> • Specialist 	In-Network: \$30 copay Out-of-Network: \$60 copay	In-Network: \$20 copay Out-of-Network: \$50 copay	
Preventive Care (e.g., flu vaccine, diabetic screenings)			
	In-Network: \$0 copay Out-of-Network: \$30 copay	In-Network: \$0 copay Out-of-Network: \$30 copay	Any additional preventive services approved by Medicare during the contract year will be covered. There are some items not covered at \$0 cost.
Emergency Care			
	In- and Out-of-Network: \$120 copay	In- and Out-of-Network: \$90 copay	If you are admitted to the hospital for the same condition within 3 days, the emergency copay is waived.

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Urgently-needed Services			
	In- and Out-of-Network: \$30 copay	In- and Out-of-Network: \$15 copay If you are admitted to the hospital within 1 calendar day for the same condition, you do not have to pay your share of the cost for urgent care.	
Diagnostic Services/Labs/Imaging			
<ul style="list-style-type: none"> • Diagnostic Radiology Services (such as MRIs, CT scans) • Lab Services <ul style="list-style-type: none"> - at a lab facility - at outpatient hospital facility 	<p>In-Network: \$50-\$200 copay</p> <p>Out-of-Network: \$75-\$250 copay</p> <p>In-Network: \$0 copay at a lab facility \$10 copay at an outpatient hospital facility</p> <p>Out-of-Network: \$10 copay at a lab facility \$25 copay at an outpatient hospital facility</p>	<p>In-Network: \$50-\$175 copay</p> <p>Out-of-Network: \$75-\$200 copay</p> <p>In-Network: \$0 copay at a lab facility \$10 copay at an outpatient hospital facility</p> <p>Out-of-Network: \$10 copay at a lab facility \$25 copay at an outpatient hospital facility</p>	Prior authorization may be required for some services. Please contact the plan for more information.
<ul style="list-style-type: none"> • Diagnostic Tests and Procedures <ul style="list-style-type: none"> - at a lab facility - at outpatient hospital facility 	<p>In-Network: \$0 copay at a lab facility \$5 copay at an outpatient hospital facility</p> <p>Out-of-Network: \$10 copay at a lab facility \$25 copay at an outpatient hospital facility</p>	<p>In-Network: \$0 copay at a lab facility \$5 copay at an outpatient hospital facility</p> <p>Out-of-Network: \$10 copay at a lab facility \$25 copay at an outpatient hospital facility</p>	Prior authorization may be required for some services. Please contact the plan for more information.

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Diagnostic Services/Labs/ Imaging (continued)			
<ul style="list-style-type: none"> Outpatient X-rays <ul style="list-style-type: none"> - included with physician visit - at outpatient facility 	<p>In-Network: \$5 copay for X-ray services included with a physician visit \$5 copay for X-ray services at an outpatient facility</p> <p>Out-of-Network: \$10 copay for X-ray services included with a physician visit \$25 copay for X-ray services at an outpatient facility</p>	<p>In-Network: \$0 copay for X-ray services included with a physician visit \$0 copay for X-ray services at an outpatient facility</p> <p>Out-of-Network: \$10 copay for X-ray services included with a physician visit \$25 copay for X-ray services at an outpatient facility</p>	
Hearing Services			
<ul style="list-style-type: none"> Medicare-covered Diagnostic Hearing Exam Routine Hearing Exam 	<p>In-Network: \$30 copay for a hearing exam</p> <p>Out-of-Network: \$45 copay for a hearing exam</p> <p>In-Network: \$45 copay (one routine hearing exam per year)</p> <p>Out-of-Network: \$45 copay (one routine hearing exam per year)</p>	<p>In-Network: \$20 copay for a hearing exam</p> <p>Out-of-Network: \$45 copay for a hearing exam</p> <p>In-Network: \$0 copay (one routine hearing exam per year)</p> <p>Out-of-Network: \$45 copay (one routine hearing exam per year)</p>	1 per year
<ul style="list-style-type: none"> Fitting and Evaluation for Hearing Aid 	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$45 copay</p>	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$45 copay</p>	3 per year
<ul style="list-style-type: none"> Hearing Aid 	<p>In-Network: \$499-\$799 per hearing aid. Premium hearing aids are available in rechargeable style options at \$75 additional cost per aid.</p> <p>Out-of-Network: Not covered</p>	<p>In-Network: \$499-\$799 per hearing aid. Premium hearing aids are available in rechargeable style options at no additional cost.</p> <p>Out-of-Network: Not covered</p>	<p>Up to two TruHearing hearing aids every year (one per ear per year).</p> <p>A TruHearing provider must be used for in- and out-of- network hearing aid benefit.</p>

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Dental Services			
<ul style="list-style-type: none"> Preventive Oral Exam & Cleaning 	<p>In-Network: \$10 copay for a preventive dental exam and cleaning</p> <p>Out-of-Network: \$30 copay for a preventive dental exam and cleaning</p>	<p>In-Network: \$0 copay for a preventive dental exam and cleaning</p> <p>Out-of-Network: \$20 copay for a preventive dental exam and cleaning</p>	<p>Office visit, D9430, 1 per 6 months</p> <p>Dental exams- periodic oral evaluation, D0120, 1 per 6 months</p> <p>Dental cleanings- prophylaxis, D1110, 1 per 6 months</p>
<ul style="list-style-type: none"> X-rays 	<p>In-Network: \$10 copay Intraoral, complete series including bitewing images, D0210, 1 set per year Panoramic image, D0330, 1 set per year</p> <p>Out-of-Network: \$30 copay Intraoral, complete series including bitewing images, D0210, 1 set per 3 years Panoramic image, D0330, 1 set per 3 years</p>	<p>In-Network: \$0 copay Intraoral, complete series including bitewing images, D0210, 1 set per year Panoramic image, D0330, 1 set per year</p> <p>Out-of-Network: \$20 copay Intraoral, complete series including bitewing images, D0210, 1 set per 3 years Panoramic image, D0330, 1 set per 3 years</p>	
<ul style="list-style-type: none"> Medicare-covered Comprehensive Dental 	<p>In-Network: \$35 copay for each Medicare-covered comprehensive dental exam</p> <p>Out-of-Network: \$50 copay for each Medicare-covered comprehensive dental service</p>	<p>In-Network: \$20 copay for each Medicare-covered comprehensive dental exam</p> <p>Out-of-Network: \$45 copay for each Medicare-covered comprehensive dental service</p>	

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Vision Services			
<ul style="list-style-type: none"> • Medicare-covered Diagnostic Exam • Medicare-covered Eye Wear 	<p>In-Network: \$0 copay</p> <p>\$0 copay for Medicare-covered frames or contact lenses after cataract surgery with a maximum benefit amount not to exceed \$100.</p> <p>Out-of-Network: \$30 copay \$50 copay for Medicare-covered eyeglasses or contact lenses after cataract surgery with a maximum benefit amount not to exceed \$100.</p>	<p>In-Network: \$0 copay</p> <p>\$0 copay for Medicare-covered eyeglasses or contact lenses after cataract surgery with a maximum benefit amount not to exceed \$100.</p> <p>Out-of-Network: \$30 copay \$50 copay for Medicare-covered eyeglasses or contact lenses after cataract surgery with a maximum benefit amount not to exceed \$100.</p>	<p>1 per year</p> <p>Materials covered up to Medicare-approved limits.</p>
<ul style="list-style-type: none"> • Routine Eye Exam 	<p>In-Network: \$0 copay for one routine eye exam per year; includes one refraction per year.</p> <p>Out-of-Network: \$30 copay (One routine eye exam per year)</p>	<p>In-Network: \$0 copay for one routine eye exam per year; includes one refraction per year.</p> <p>Out-of-Network: \$30 copay (One routine eye exam per year)</p>	
<ul style="list-style-type: none"> • Eyeglasses (lenses and frames) • Contact Lenses 	<p>In-Network: Reimbursed up to \$100 towards eye wear, including contact lenses..</p> <p>Out-of-Network: Reimbursed up to \$50 for 1 pair of eyeglasses or 1 pair of contact lenses every year.</p>	<p>In-Network: Reimbursed up to \$100 towards routine eye wear, including contact lenses.</p> <p>Out-of-Network: Reimbursed up to \$50 for 1 pair of eyeglasses or 1 pair of contact lenses every year.</p>	

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Mental Health Services			
Inpatient Visit	<p>In-Network: \$295 copay per day for days 1 through 6</p> <p>\$0 copay per day for days 7 through 90</p> <p>Out-of-Network: 40% of the cost</p>	<p>In-Network: \$250 copay per day for day 1</p> <p>\$125 copay per day for days 2 through 6</p> <p>\$0 copay per day for days 7 through 90</p> <p>Out-of-Network: 35% of the cost</p>	Services require prior authorization.
Outpatient Individual Therapy Visit	<p>In-Network: \$30 copay</p> <p>Out-of-Network: \$60 copay</p>	<p>In-Network: \$20 copay</p> <p>Out-of-Network: \$50 copay</p>	
Outpatient Group Therapy Visit	<p>In-Network: \$30 copay</p> <p>Out-of-Network: \$60 copay</p>	<p>In-Network: \$20 copay</p> <p>Out-of-Network: \$50 copay</p>	
Skilled Nursing Facility			
	<p>In-Network: \$0 copay per day for days 1 through 20 \$178 copay per day for days 21 through 100</p> <p>Out-of-Network: \$50 copay per day for days 1 through 20 \$178 copay per day for days 21 through 100</p>	<p>In-Network: \$0 copay per day for days 1 through 20 \$160 copay per day for days 21 through 100</p> <p>Out-of-Network: \$50 copay per day for days 1 through 20 \$178 copay per day for days 21 through 100</p>	Our plan covers up to 100 days in a SNF. Services require prior authorization.

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Rehabilitation Services			
<ul style="list-style-type: none"> Physical Therapy Visit Occupational Therapy Visit Speech and Language Therapy Visit 	<p>In-Network: \$15 copay</p> <p>Out-of-Network: \$30 copay</p>	<p>In-Network: \$10 copay</p> <p>Out-of-Network: \$30 copay</p>	
Ambulance			
	<p>In- and Out-of-Network: \$250 copay for Medicare-covered ambulance benefits per one-way trip.</p> <p>\$300 copay for Medicare-covered air ambulance benefits per one-way trip.</p>	<p>In- and Out-of-Network: \$200 copay for Medicare-covered ambulance benefits per one-way trip.</p> <p>\$300 copay for Medicare-covered air ambulance benefits per one-way trip.</p>	Prior authorization required for non-emergency transportation.
Transportation			
	Not covered.	Not covered.	
Medicare Part B Drugs			
	<p>In-Network: 20% of the cost</p> <p>Out-of-Network: 40% of the cost</p>	<p>In-Network: 20% of the cost</p> <p>Out-of-Network: 30% of the cost</p>	Prior authorization may be required.

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)		HealthTeam Advantage Plan II (PPO)		What You Should Know
Outpatient Prescription Drugs					
	Retail Rx 30-day supply	Mail Order 90-day supply	Retail Rx 30-day supply	Mail Order 90-day supply	
Phase 1: Initial Coverage <i>(After you pay your deductible, if applicable)</i>					
Tier 1: Preferred Generics	\$5 copay	\$10 copay	\$0 copay	\$0 copay	Cost-sharing may change depending on the pharmacy you choose and when you enter another phase of the Part D benefit. For more information on the additional pharmacy specific cost-sharing and the phases of the benefit, please call us or access our Evidence of Coverage online.
Tier 2: Generics	\$ 15 copay	\$30 copay	\$12 copay	\$24 copay	
Tier 3: Preferred Brand	\$45 copay	\$90 copay	\$40 copay	\$80 copay	
Tier 4: Non-Preferred Brand	\$90 copay	\$180 copay	\$80 copay	\$160 copay	
Tier 5: Specialty Drugs	33% coinsurance	33% coinsurance	33% coinsurance	33% coinsurance	
Phase 2: Coverage Gap <i>(After the total amount for the prescription drugs you have filled and refilled reaches \$4,130)</i>	During this stage, you pay 25% of the price for brand name drugs (plus a portion of the dispensing fee) and 25% of the price for generic drugs. Tier 1 generics are covered at a \$5 copay. You stay in this stage until your year-to-date out-of-pocket costs (your payments) reach a total of \$6,550.		During this stage, you pay 25% of the price for brand name drugs (plus a portion of the dispensing fee) and 25% of the price for generic drugs. Tier 1 generics are covered at a \$0 copay. You stay in this stage until your year-to-date out-of-pocket costs (your payments) reach a total of \$6,550.		
Phase 3: Catastrophic Coverage <i>(After your out-of-pocket costs have reached the \$6,550 limit for the calendar year)</i>	During this stage, the plan will pay most of the cost of your drugs for the rest of the calendar year (through December 31, 2021). Your share of the cost for a covered drug will be either coinsurance or a copayment, whichever is the larger amount (either coinsurance for 5% of the cost of the drug, or \$3.70 for a generic drug or a drug that is treated like a generic and \$9.20 for all other drugs).				

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Foot Care (podiatry services)			
<ul style="list-style-type: none"> Foot Exams and Treatment 	<p>In-Network: \$30 copay</p> <p>Out-of- Network: \$60 copay</p>	<p>In-Network: \$20 copay</p> <p>Out-of-Network: \$50 copay</p>	
<ul style="list-style-type: none"> Routine Foot Care 	<p>In-Network: Not covered</p> <p>Out-of-Network: Not covered</p>	<p>In-Network: Not covered</p> <p>Out-of-Network: Not covered</p>	
Medical Equipment/Supplies			
<ul style="list-style-type: none"> Durable Medical Equipment (e.g., wheelchairs, oxygen, braces) 	<p>In-Network: 20% of the cost</p> <p>Out-of-Network: 40% of the cost</p>	<p>In-Network: 20% of the cost</p> <p>Out-of-Network: 30% of the cost</p>	Services require prior authorization
<ul style="list-style-type: none"> Prosthetics (e.g., artificial limbs) 	<p>In-Network: 20% of the cost</p> <p>Out-of-Network: 40% of the cost</p>	<p>In-Network: 20% of the cost</p> <p>Out-of-Network: 30% of the cost</p>	Services require prior authorization
<ul style="list-style-type: none"> Diabetes Supplies 	<p>In-Network: \$0 copay</p> <p>Out-of-Network: 20% of the cost</p>	<p>In-Network: \$0 copay</p> <p>Out-of-Network: 20% of the cost</p>	Limited to the following manufacturers: Free-style, Precision, and One Touch.
Wellness Programs—Health Club Membership			
	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$30 copay</p>	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$30 copay</p>	You must choose from a SilverSneakers® participating facility.

Premiums and Benefits (continued)	HealthTeam Advantage Plan I (PPO)	HealthTeam Advantage Plan II (PPO)	What You Should Know
Custodial Care			
	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$30 copay per hour</p>	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$30 copay per hour</p>	<p>Up to 20 hours post- inpatient discharge, maximum of 60 hours annually. Prior authorization is required for some services. Please contact the plan for more information.</p>
Telehealth Services			
	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$0 copay</p>	<p>In-Network: \$0 copay</p> <p>Out-of-Network: \$0 copay</p>	
Optional Supplemental Benefits			
Comprehensive Dental Rider	\$25 premium per month	\$25 premium per month	<p>Comprehensive services include fillings, dentures, partials, crowns and periodontics. Limits apply. For a complete list of covered services, please see your Evidence of Coverage.</p>

If you want to know more about the coverage and costs of original Medicare, Review your current “Medicare & You” handbook. View it online at <http://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week.

TTY users should call 1-877-486-2048. This document is available in other formats such as Braille, large print or other alternate formats.

You can access our Provider/Pharmacy Directory and the complete plan formulary (list of Part D prescription drugs) as well as any restrictions on our website, www.HealthTeamAdvantage.com.

We cover Part D drugs and Part B drugs (such as chemotherapy and some drugs administered by your provider).

HealthTeam Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak Spanish or Chinese, language assistance services, free of charge, are available to you. Call 1-877-905-9216 (TTY:711).

HealthTeam Advantage cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al 1-877-905-9216 (TTY: 711).

HealthTeam Advantage 1-877-905-9216 (TTY: 711)

HealthTeam Advantage 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-877-905-9216 (TTY: 711)

HealthTeam Advantage

Contact Information



Web Address

Visit HealthTeam Advantage at <HealthTeamAdvantage.com>



Healthcare Concierge

Contact your Healthcare Concierge with any questions related to your plan. PPO members call <888-965-1965> and HMO CSNP members call <833-324-3242>; email conciergeHTA@HealthTeamAdvantage.com. October 1-March 31, 8 a.m. to 8 p.m. ET, seven days a week, or April 1-September 30, 8 a.m. to 8 p.m. ET, Monday through Friday.



TTY Users

TTY users call toll-free 711 for questions related to your Medicare Advantage Plans.



Prescription Drug Benefit

Contact your Healthcare Concierge for questions related to your HealthTeam Advantage Part D Prescription Drug Benefit.



Medicare Information

<For more information about Medicare, call Medicare at 1-800-Medicare (1-800-633-4227). TTY users should call 1-877-486-2048. You can call 24 hours a day, seven days a week or visit Medicare.gov>



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HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a Medicare Advantage organization with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.