



PROVIDER CONNECTIONS

A Monthly Newsletter for HealthTeam Advantage Providers



Help Us Serve You Better

HealthTeam Advantage is available and excited to serve our network, but we need your feedback. We'd like to hear from you about how we can help better service your business needs. Please take a few moments to complete this [survey](#). The results will help us tailor our outreach, education, and services that you find most valuable.

[Complete Our Survey](#)

August Virtual Roundtable: Prior Authorizations and Acuity Portal

If you want to learn more about HTA's prior authorization requirements, the process to request, tips and tricks for using the Acuity portal for authorization requests, and the chance to get your questions answered – please join us Thursday, August 19, from 2-3 p.m. for our next virtual roundtable.

Please RSVP to providerconciierge@healthteamadvantage.com with the following information:

- Name
- Practice/Facility
- Email Address
- Job Title

Once we receive your RSVP, a calendar invitation will be sent to you with the link to join us virtually on August 22.

Remaining 2021 Virtual Roundtables

Below is our tentative schedule for remaining 2021 virtual roundtables. Please note the schedule/topics are subject to change. As the dates get closer, additional information will be sent out. RSVPs are required. Questions and interests can be emailed to providerconciierge@healthteamadvantage.com. All roundtables will be held from 2-3 p.m.

- August 19, 2021—Prior Authorization/ Acuity (Accepting RSVPs now)
- September 23, 2021—Quality/Stars
- October 21, 2021—Durable Medical Equipment
- November 18, 2021—Skilled Nursing Facilities
- December 16, 2021—HealthTeam Advantage 2022 Updates



Expanded Custodial Care Benefit

HealthTeam Advantage has expanded the [custodial care](#) benefit to include care after qualifying outpatient surgeries. The service must be initiated within 30 days of discharge, and it requires prior authorization. The expanded benefit now includes care after outpatient surgery performed at a facility (not a provider's office). It does not include outpatient diagnostic procedures (colonoscopies, endoscopies such as EGDs, and biopsies).



Pharmacy Discount Service

Our new Pharmacy Discount Service started July 1. Learn more about the [program](#) and the list of [eligible medications](#).

What is SUPD and why is it important?

The Centers for Medicare & Medicaid Services (CMS) feels that the data on statin use preventing cardiovascular complications of diabetes mellitus is SO strong, it designed an entire quality metric to encourage the use of statins and a separate metric to gauge

compliance. Dr. Beth Hodges, HealthTeam Advantage's Medical Director, explains this metric a bit further as well as its importance.

[Learn More](#)

Coding: Using Appropriate Modifiers

Modifiers indicate that a service or procedure has been altered by a specific circumstance but not changed in its definition or code. They're used to supplement, clarify, and specify the information or adjust care descriptions to provide extra details concerning a procedure or service provided by a physician. Modifiers create various reimbursement consequences for the associated visit.

[Learn More](#)

Need Assistance?

Contact Your Dedicated Provider Concierge:

Phone: [855-218-3334](tel:855-218-3334)

Email: providerconcierge@healthteamadvantage.com

Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:

1-855-741-4518 or www.hta.ethicspoint.com



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