



PROVIDER CONNECTIONS

A Monthly Newsletter for HealthTeam Advantage Providers



How to Prepare Patients and Families for the Reality of Ongoing Care

We have an opportunity to educate patients and their families before getting news that they'll need to pay for a portion of their ongoing care outside the home setting following a hospitalization.

[Read More](#)

The Coding Tip Corner

Two Common Coding Errors

Get updates on common coding errors with myocardial infarctions and cerebrovascular accidents.

[Read More](#)

CPT Changes

In the fall of 2021, the AMA released CPT changes to take effect January 1, 2022.

The breakdown is as follows:

New Codes: 249

Deleted Codes: 63

Revised Codes: 93

Covid-19 Vaccines: Series of 15 vaccine-specific codes

[Read More](#)

Breakdown of ICD-10-CM Diagnosis Codes and Changes for 2022

Each year on October 1, the upcoming year's ICD-10-CM and ICD-10-PCS code books are implemented for the following 12 months. All other code books, such as CPT and HCPCS level II, are implemented in the healthcare industry on January 1.

[Read More](#)

Documentation by Clinicians Other than the Patient's Provider

Service and Diagnosis code assignment is based on the documentation by the patient's provider (i.e., physician or other qualified healthcare practitioners legally accountable for establishing the patient's diagnosis). There are a few exceptions when code assignment may be based on medical record documentation from clinicians who are not the patient's provider.

[Read More](#)

Monthly Provider Roundtable



Please Join Us: Care Coordination and How to Close the Gap

The provider-plan relationship is the key to successfully providing quality care to our members. HTA would like to assist you while providing care. **Please join us on March 30 at 11 a.m. to discuss quality and star ratings, gap closures, obtaining charts, and CAHPS surveys.**

Also, as Spring approaches, it is a good time to reiterate care coordination—an essential part of the quality of care. Specialists and primary care providers must keep the lines of communication open to fully complete the cycle of care patients receive. Frequently patients are anxious when they're referred to a specialist, and by the time they're back at their primary care office, they don't remember what was discussed with the specialist.

More importantly, patients are frequently unable to verbalize what course of treatment may have been started or changed by the specialist. Closing the care coordination gap is easy. Specialists can submit a detailed visit summary outlining the visit to the primary care provider by mail, fax, or email within 72 hours of assessing the patient. That summary would complete the cycle of care. By making the referring provider aware of the specialist visit outcomes, we can ensure our providers are delivering excellence in care coordination.

Join the Discussion

Please RSVP to providerconciierge@htanc.com with your:

- Name
- Practice/Facility

- Email Address
- Job Title

When your RSVP has been received, you'll get a calendar invitation with the link to the virtual meeting.

Miss a past edition of the Provider Connection?

We are pleased to announce that the past 12 months of the Provider Connection newsletter are now available on our [website](#). You can visit the **For Provider** section of our website, or bookmark the [direct link](#).

Need Assistance?

Contact Your Dedicated Provider Concierge:

Phone: [855-218-3334](tel:855-218-3334)

Email: providerconcierge@htanc.com

Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:

1-855-741-4518 or www.hta.ethicspoint.com



© 2022 HealthTeam Advantage, all rights reserved. HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

This publication does not constitute professional medical advice. Although it is intended to be accurate, neither the publisher nor any other party assumes liability for loss or damage due to reliance on this material. If you have medical questions, consult your medical professional.

HealthTeam Advantage, 7800 McCloud Road, Suite 100, Greensboro, NC 27409, USA,
(877) 905-9216

[Unsubscribe](#) [Manage preferences](#)