

## Medical Claim Form: Direct Member Reimbursement

Instructions: Make sure you and your physician or other healthcare professional fill out this form completely for you to receive timely reimbursement for paid medical services.

- Type or print the requested information
- Consult your healthcare provider regarding section labeled "Service Information."
- Attach itemized receipts for each supply or service you requested reimbursement for. (Do not staple items.)
- Remember to keep a copy of this claim form and all receipts for your records.
- A separate form must be completed for each individual requesting reimbursement.
- If you have any questions, please contact your Healthcare Concierge at 888-965-1965 (TTY: 711), Oct. 1— March 31, 8 a.m. to 8 p.m. ET, 7 days a week or April 1— Sept. 30, 8 a.m. to 8 p.m. ET Monday—Friday.

### Member Information

Last Name	First Name	Middle Initial	Member ID	Date of Birth / /	
Street Address			City	State	Zip Code
Patient Name (if different from Member)			Date of Birth / /	Phone	

### Provider Information

Name	Tax ID Number	NPI	Group	Individual
Street Address		City	State	Zip Code

### Service Information

Date of Service	Location of Service	Codes for Service or Supplies	Diagnosis Codes (ICD10)	Number of Units	Amount Charged
					\$
					\$
					\$
					\$
Upon Completion Mail to: <b>HealthTeam Advantage</b> <b>ATTN: Reimbursements</b> <b>7800 McCloud Rd. Suite 100</b> <b>Greensboro, NC 27409</b>				<b>Total Charges</b>	\$
				<b>Total You Paid</b>	\$

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

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If all information has been correctly submitted within 180 days of service, you can expect your claim to be processed within 180 calendar days of receipt by HealthTeam Advantage. **THIS IS NOT A GUARANTEE OF PAYMENT.** Actual payment for covered services will be paid at the appropriate level according to your plan benefit.