

PROVIDER CONNECTIONS

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advantage

A Monthly Newsletter for HealthTeam Advantage Providers



How to Keep Your Provider Listing Up-to-Date

It's always important to know how to verify if provider and facility information is listed correctly on HealthTeam Advantage's Provider Directory. Health plan enrollees need accurate information about which providers and facilities they can visit in-network, and consumers need current information about health plan provider networks when shopping for coverage.

We encourage practice administrators to visit our [Provider Directory](#) to verify information (address, telephone number, provider name, practice name, provider specialty, etc.) on a monthly basis.

Updating demographic information for providers and facilities can be done through our [website](#). Fill in the blank fields with all the required information, click Submit, and that's it! Your information will be processed within 45 days.

SHOP PLANS ▾ MEDICARE BASICS ▾ FIND A PROVIDER PRESCRIPTION DRUGS ▾ CONTACT MEMBERS ▾

For Providers
Provider Update

* Indicates required fields

Practice Name*

Your Name*

First Last

Confirm your practice information

Practice Name/Group Group NPI#

Specialties

If a provider or facility location needs to be added or termed from the group, please contact our Provider Concierge department at (855) 218-3334 or providerconciierge@htanc.com. We will email you a form to complete and return to us. Please reach out to our Provider Concierge team with any questions.

Required Training for CSNP Providers!

Annual Model of Care Training

The Center for Medicare and Medicaid Services (CMS) requires that all providers seeing beneficiaries enrolled in a Chronic Special Needs Plan (CSNP), such as our Diabetes and Heart Care Plan, participate annually in Model of Care (MOC) Training.

Please support us by ensuring that all providers have completed the annual Model of Care training requirement.

HealthTeam Advantage is committed to making this training available to you and your providers in a variety of formats, and in person when feasible.

Providers can visit our [website](#) to access the training and choose one of the following formats:

- Read the MOC Training Slides via PowerPoint and complete the attestation form at the end.
- Read the MOC Training document via PDF and complete the attestation form at the end.
- Watch the 2022 MOC Training Video and complete the attestation form at the end.

Please note that completing the training in full is required. An attestation form must be completed, signed, and submitted by the individual provider to obtain credit for the training.

Have questions about the status of your training and attestation requirements? Email providerconciierge@htanc.com or call (855) 218-3334.

The Coding Tip Corner



Learn about the different types of Medicare audits, why they result in lots of medical record requests, and things to keep in mind when coding.

[Read More](#)

Test Your Knowledge



Click the link below to take this month's quiz!

[September Provider Newsletter Quiz](#)

Is there a topic you'd like to know more about? Just send us an email at riskadjustment@htanc.com.

Miss a past edition of the Provider Connection?

For your convenience, past issues of the Provider Connection newsletter are available on our [website](#). You can visit the **For Provider** section of our website, or bookmark the [direct link](#).

Need Assistance?

Contact Your Dedicated Provider Concierge:

Phone: [855-218-3334](tel:855-218-3334)

Email: providerconciierge@htanc.com

Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:

1-855-741-4518 or www.hta.ethicspoint.com



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HealthTeam Advantage, 7800 McCloud Road, Suite 100, Greensboro, NC 27409, USA,
(877) 905-9216

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