

# AGENT CONNECTIONS

A Monthly Newsletter for HealthTeam Advantage Agents



## Reminder to Certify

AEP is upon us, starting October 15. If you have not been certified yet with HealthTeam Advantage, there is still time! If you need an invitation re-sent to you to certify, please contact [agentsupport@htanc.com](mailto:agentsupport@htanc.com) or call 855-547-0344.

## Novant Providers

We are excited to announce that Novant is now a minority owner of HealthTeam Advantage and that their provider network will be in-network effective January 1, 2023.

All eligible Novant Health providers and facilities are now searchable on our website, via our [2023 provider directory search](#). Please note that Novant Health does not publish or allow membership/patient assignments to their Advanced Practice Providers, including nurse practitioners and physician assistants, for Medicare Advantage plans.

## HTA in the Community

HealthTeam Advantage will be out in the community throughout the month of October, and we hope to see you at some of these events! Check out what we've been up to and what we're planning.



### October Events

**Need Assistance? Contact Agent Support:**

**[855-547-0344](tel:855-547-0344)** (TTY 711)

**[agentsupport@htanc.com](mailto:agentsupport@htanc.com)**

***Please note our new email address.***

Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously if you wish) at:

1-855-741-4518 or [www.hta.ethicspoint.com](http://www.hta.ethicspoint.com)



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