



healthteam  
advantage<sup>SM</sup>

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## COMPANY OVERVIEW

Conducting business as HealthTeam Advantage, Care N' Care Insurance Company of North Carolina, Inc. is jointly-owned by Cone Health and Novant Health, incorporated in 2015.

HealthTeam Advantage (HTA) made a big impact when it began offering plans in the Greensboro Medicare Advantage market beginning January, 2016. Since then, the company has grown and now provides coverage for more than 16,000 Medicare beneficiaries throughout 11 North Carolina counties. This rapid success can be attributed to the Healthcare Concierge model of customer service. Every member has their own personal Healthcare Concierge. The benefit design includes dental, vision, hearing, a \$0 premium option, and one of the lowest out-of-pocket cost to members in the state. After debuting the Diabetes & Heart Care Chronic Special Needs Plan (CSNP) in Guilford county, HTA expanded this product to residents of Alamance, Randolph, and Rockingham counties.

The HTA vision is to be the leading Medicare Advantage Plan dedicated to exceptional and caring experiences. Our mission is to improve the health and well-being of our communities through a commitment to personalized service, quality, and enhanced care experiences.

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

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## AT-A-GLANCE

### INCORPORATED

January 1, 2015

### CORPORATE OFFICE

7800 McCloud Road, Ste. 100  
Greensboro, NC 27409

### PLANS

- Medicare Advantage Preferred Provider Organization (PPO)
- Medicare Advantage Chronic Special Needs Plan (HMO CSNP)

### COUNTIES WE SERVE

- |            |              |
|------------|--------------|
| • Alamance | • Montgomery |
| • Caswell  | • Randolph   |
| • Davidson | • Rockingham |
| • Davie    | • Stokes     |
| • Forsyth  | • Yadkin     |
| • Guilford |              |

