

Company Overview

Conducting business as HealthTeam Advantage, Care N' Care Insurance Company of North Carolina, Inc., is jointly owned by Cone Health and Novant Health.



HealthTeam Advantage made a big impact when it began offering plans in the Greensboro Medicare Advantage market beginning January 2016. Since then, the company has grown and now provides coverage for almost 17,000 Medicare beneficiaries throughout 12 North Carolina counties.



This rapid success can be attributed to the Healthcare Concierge model of customer service. Every member has their own personal Healthcare Concierge. The benefit design includes dental, vision, hearing, a \$0 premium option, and one of the lowest out-of-pocket cost to members in the state. After



debuting the Diabetes & Heart Care Chronic Special Needs Plan (CSNP) in Guilford county, HealthTeam Advantage expanded this product to residents of Alamance, Davie, Davidson, Forsyth, Randolph, and Rockingham counties.

The HealthTeam Advantage vision is to be the leading Medicare Advantage Plan dedicated to exceptional and caring experiences. Our mission is to improve the health and well-being of our communities through a commitment to personalized service, quality, and enhanced care experiences.

AT A GLANCE

INCORPORATED

January 1, 2015

CORPORATE OFFICE

300 E. Wendover Ave., Suite 121
Greensboro, NC 27401

LOCAL BENEFIT CENTER

Shoppes at Deep River
5815 Samet Dr., Suite 107
High Point, NC 27265

PLANS

- ◆ Medicare Advantage Preferred Provider Organization (PPO)
- ◆ Medicare Advantage Chronic Special Needs Plan (HMO CSNP)
- ◆ Medicare Advantage Health Maintenance Organization (HMO)

Counties We Serve

