



Transportation Services

A healthier you is our goal, and it starts with attending medical appointments and sticking to care plans. We've partnered with SafeRide to improve your experience with our NEW transportation services benefit. With SafeRide, you can get to your appointments with flexible pre-scheduled (planned a day or more in advance) and on-demand rides for last-minute needs.

Our transportation services benefit covers 30 one-way trips (up to 50 miles one way) per year to or from approved health-related locations at no cost to you.

SafeRide will ensure that you have the right ride at the right time for an optimal, secure transportation experience. To request transportation, please call (877) 841-1351.

SafeRide



Rideshare

Best suited for members who can walk to and from the vehicle without assistance.



Ambulatory NEMT*

Best suited for members who can walk with the support of a walker, cane, crutches, or collapsible wheelchair, and need assistance.



Wheelchair Van

Best suited for members who rely on a wheelchair and need to remain in it during transport. Our vehicles are equipped with lifts or wheelchair ramps that comfortably accommodate standard wheelchairs (34-in. base).

* Non-Emergency Medical Transportation



HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

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