

Changes to the  
HealthTeam Advantage Plan I (PPO)  
2024  
Evidence of Coverage

November 15, 2023

**This is important information on changes in HealthTeam Advantage Plan I (PPO) coverage.**

This notice is to let you know there were errors in your EOC. Below you will find information describing and correcting the error. Please keep this information for your reference. The correct EOC can be found on our website at [www.htanc.com](http://www.htanc.com).

**Changes to your EOC**

| <b>Where you can find the error in your 2024 EOC</b> | <b>Original Information</b>                              | <b>Corrected Information</b>                            | <b>What does this mean for you?</b>   |
|--|--|---|---|
| On Page 109, Telehealth Services, Out-of-Network     | \$50 copay for each Medicare-covered telehealth service. | \$0 copay for each Medicare-covered telehealth service. | You have no copay for an out-of-network, Medicare-covered telehealth service.<br><br>You must use a provider that offers telehealth services. |

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call your Healthcare Concierge at 1-888-965-1965 or TTY 711, October 1 through March 31, 8 am to 8 pm ET, 7 days a week, or April 1 through September 30, 8 am to 8 pm ET, Monday through Friday.

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal. H9808\_2453\_C