



Companionship Services

In addition to our custodial care benefit that handles medical and personal care services, HealthTeam Advantage is offering a NEW companionship services benefit. Through Papa, you will have access to Papa Pals, a network of friendly helpers available both in-person and by phone.

Papa Pals provide companionship, whether taking a stroll or having a great conversation over coffee. They can support you with everyday tasks such as transportation to and from the doctor, running errands, folding laundry, grocery shopping, preparing dinner, assistance with technology, and even helping with pets.*



\$0 copay for 60 hours per year of companionship services with a Papa Pal. Companionship services must be administered by Papa. There is no coverage for companionship services when not administered by Papa.

Visit the **Ask us anything** section at papa.com/members for our safety policies, Community Standards, and visit regulations.

For more information about this benefit, please contact your HCC.

**Papa Pals do not assist with medical or personal care, such as bathing, medication administration, dressing, toileting, brushing teeth, and feeding. Papa Pals also do not perform house tasks you would pay a professional to do.*



HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal.

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