

Custodial Care



If you've ever been hospitalized, you know it can take time to get back on your feet once you get home.

That's why HealthTeam Advantage offers the custodial care benefit — non-medical care performed by professional caregivers after a hospital stay or qualifying outpatient procedure.

Custodial care includes help with everyday tasks such as eating, dressing, bathing, cooking, laundry, running errands, and more.

For Your Benefit

- ◆ **In-Network:** Covers up to 20 hours of care after a hospital stay or qualifying outpatient procedure, for a maximum of 60 hours per year, at no cost to you.
- ◆ **Out-of-Network:** Please refer to your Evidence of Coverage for details.
- ◆ Custodial care must be provided by a professional home health agency or provider. Prior authorization is required.
- ◆ Care services must be initiated within 30 days of discharge from inpatient stay or outpatient procedure.
- ◆ Qualifying outpatient procedures must be performed at a facility, not a provider's office, and they do not include outpatient diagnostic tests such as colonoscopies or biopsies.

We're Here for You



Your Healthcare Concierge is here to help you make the most of your benefits. Just call or email for fast, friendly assistance.

888-965-1965 (TTY 711)
conciergeHTA@htanc.com

8 a.m.–8 p.m. | Oct. 1–March 31, 7 Days a Week
April 1–Sept. 30, Monday–Friday