

2025

Plan I (PPO) & Plan II (PPO)



# Hearing



Many people do not realize they have hearing loss, so it's important to get your hearing checked regularly. That's why HealthTeam Advantage coverage includes routine hearing exams.

Your hearing benefits are through TruHearing®, an exclusive national hearing aid savings program.

**TruHearing®**

## *For Your Benefit*

TruHearing providers must be used for routine hearing benefits and hearing aids:

- ◆ \$25 copay for routine hearing exams. One exam visit per year.
- ◆ Up to two (2) TruHearing-branded hearing aids per year.
- ◆ Copays for hearing aids range from \$299–\$799.
- ◆ Rechargeable battery options available on select styles (\$50 per aid for Plan I; \$0 per aid for Plan II).
- ◆ \$0 copay for hearing aid fitting/evaluation visits for up to one year after purchase.



## *We're Here for You*



Your Healthcare Concierge is here to help you make the most of your benefits. Just call or email for fast, friendly assistance.

**888-965-1965 (TTY 711)**  
**[conciergeHTA@htanc.com](mailto:conciergeHTA@htanc.com)**

8 a.m.–8 p.m.

Oct. 1–March 31, 7 Days a Week  
April 1–Sept. 30, Monday–Friday

*Turn the page for more hearing benefits ➤*

# Hearing



## *For Your Benefit*

### Getting Started

1. Find a participating TruHearing provider by calling 866-201-9886.
2. Schedule your exam. (If you need help, contact your Healthcare Concierge.)
3. Go to your exam.
4. Order hearing aids if needed. Then go for a fitting and follow-up.



## Check Your Hearing Online

TruHearing offers an online tool to check your hearing. This doesn't replace seeing a provider, of course, but offers a simple screening from the comfort of your home.

You will need a pair of headphones for the screening, which takes less than five minutes.



Visit [TruHearing.com/HealthTeam-HS](https://TruHearing.com/HealthTeam-HS) or just scan the QR code to get started.