



## Codes for Comprehensive Physical Exams and Annual Wellness Visits

**Happy 2025 from HealthTeam Advantage!** Here's some information on codes for appointments that we encourage our members to schedule in the new year.

[Coding Physicals and Annual Wellness Visits](#)

## HEDIS Medical Record Review Season is Approaching!

As we gear up for the HEDIS Medical Record Review season, HealthTeam Advantage would like to remind you that we will be sending records requests throughout March and April 2025. These requests will pertain to Measurement Year (MY) 2024 visits and earlier.

Please ensure that all 2024 medical records and encounters are uploaded in your EMR system promptly. Timely and accurate submission of these records is crucial for a smooth review process.

Additionally, we encourage you to:

- Verify that all patient information is up-to-date.
- Address any outstanding documentation issues.
- Reach out to the [Quality Department](#) if you have any questions or need assistance.

Thank you for your cooperation and dedication to quality care! Your Provider Concierge may reach out to your practice as needed. If you need us in the meantime, please call 844-806-8217, option 5, or email [providerconcierge@htanc.com](mailto:providerconcierge@htanc.com).

## 2025 Required Annual Model of Care Training for C-SNP Providers

The Centers for Medicare and Medicaid Services (CMS) requires that all providers seeing beneficiaries enrolled in a Chronic Special Needs Plan (CSNP), such as the HealthTeam Advantage Diabetes & Heart Care (HMO C-SNP) plan, participate **annually** in Model of Care (MOC) Training.

We need all administrators to support us by ensuring all providers have completed this requirement every year. ***You may not complete this training on their behalf.*** HealthTeam Advantage is committed to making this training available on a variety of platforms, and in-person when feasible.

All providers can [visit our website](#) to access the training and choose one of the following formats:

- Read the 2025 MOC Training Slides via PowerPoint and complete the attestation form\* at the end.
- Read the 2025 MOC Training document via PDF and complete the attestation form\* at the end.
- Watch the 2025 MOC Recorded Training Video and complete the attestation form\* at the end.

\* Please note that completing the training in full is required. The individual provider must complete, sign, and submit an attestation form to obtain credit for the training.

Thank you for your assistance with this important matter. If you have any questions about the status of your training and attestation requirements, email [providerconcierge@htanc.com](mailto:providerconcierge@htanc.com) or call 844-806-8217, option 5.

## Our 2025 Memory Fitness Benefit



### ***Your brain needs exercise, too.***

Just as exercise is important for physical health, brain training exercises can improve memory and cognitive performance. That's why HealthTeam Advantage offers BrainHQ, a program of online exercises that work on attention, brain speed, memory, people skills, and navigation.

Members can do these exercises at home on a computer or mobile device. There is **no cost to members** and no big time commitment — it takes less than five minutes to complete each BrainHQ level.

[BrainHQ Referral Pad](#)

[BrainHQ AWW Flyer](#)

## Communicating about Social Determinants of Health

Effective communication is key in all aspects of life, and one of the most important aspects in life is our health! Upon review of a wide variety of practices over the past months, it is clear the area for **collection of Social Determinants of Health (SDOH) is lacking in at least 50 percent of records reviewed.**


Documenting SDOH is important because it:


- Aids with developing personalized treatment plans.
- Adds to communication and coordination.
- Elevates preventive care and early intervention.

[Learn More](#)

### Need Assistance?

**Contact Your Provider Concierge:**

 **Phone: 844-806-8217** (Option 5)

 **Email: [providerconcierge@htanc.com](mailto:providerconcierge@htanc.com)**

**8 AM – 5:30 PM ET, Monday – Friday**