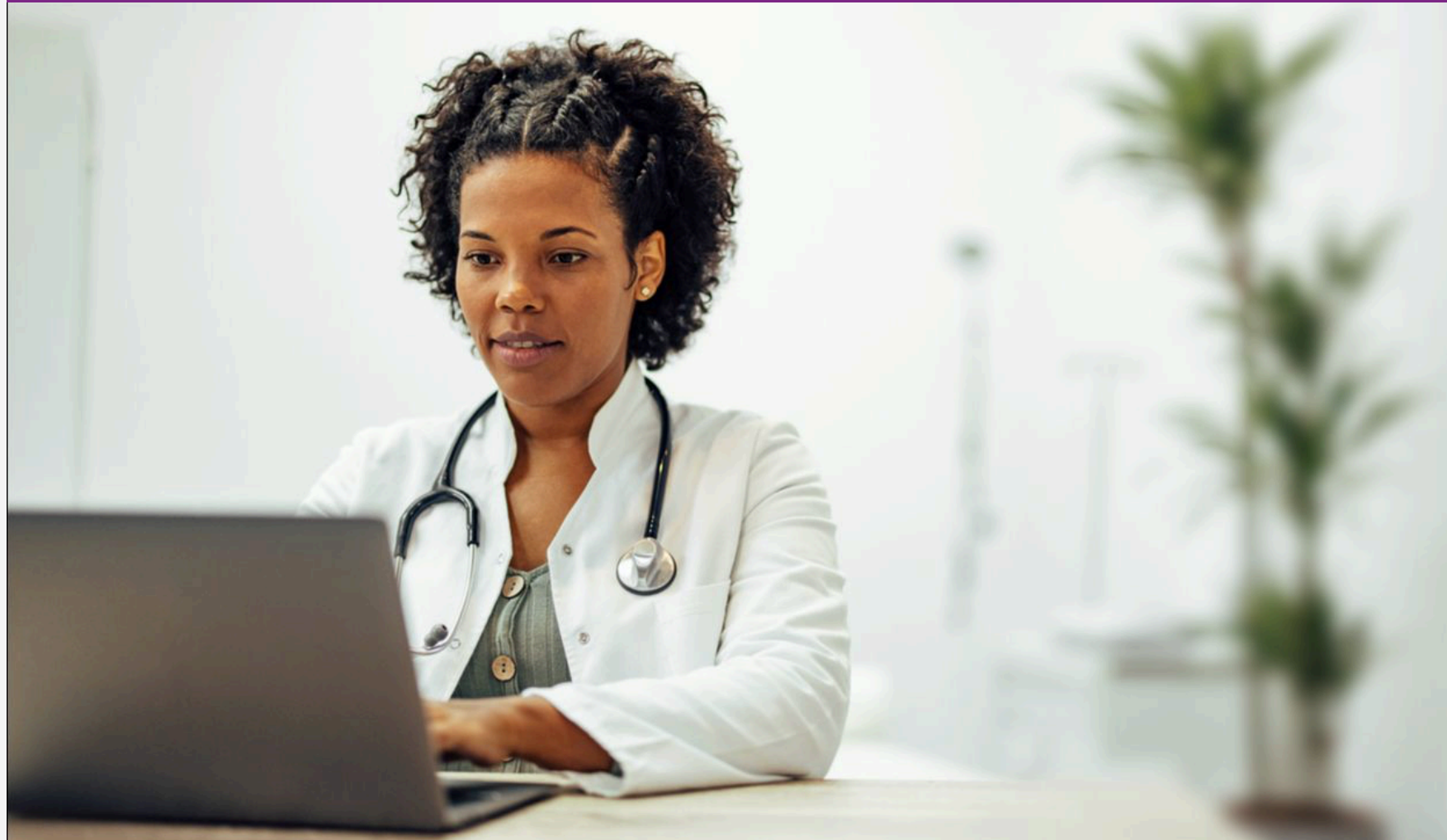




**Notice:** Effective February 10, 2025, our Prior Authorization Lists have been updated. You can find the revisions on our [website](#).



### Update Your Contact Information

HealthTeam Advantage wants to ensure we have the most accurate contact information for your provider, group, and facility. Please take a moment to complete the [contact form](#) with all applicable contact information.

Just email the completed form to [providerconciierge@htanc.com](mailto:providerconciierge@htanc.com) or fax it to us at 800-853-9435.

**We appreciate your help!**

### HEDIS Medical Record Review Season is Approaching

As we gear up for the HEDIS Medical Record Review season, HealthTeam Advantage would like to remind you that we will be sending records requests throughout March and April 2025. These requests will pertain to Measurement Year (MY) 2024 visits and earlier.

Please ensure that all 2024 medical records and encounters are uploaded in your EMR system promptly. Timely and accurate submission of these records is crucial for a smooth review process.

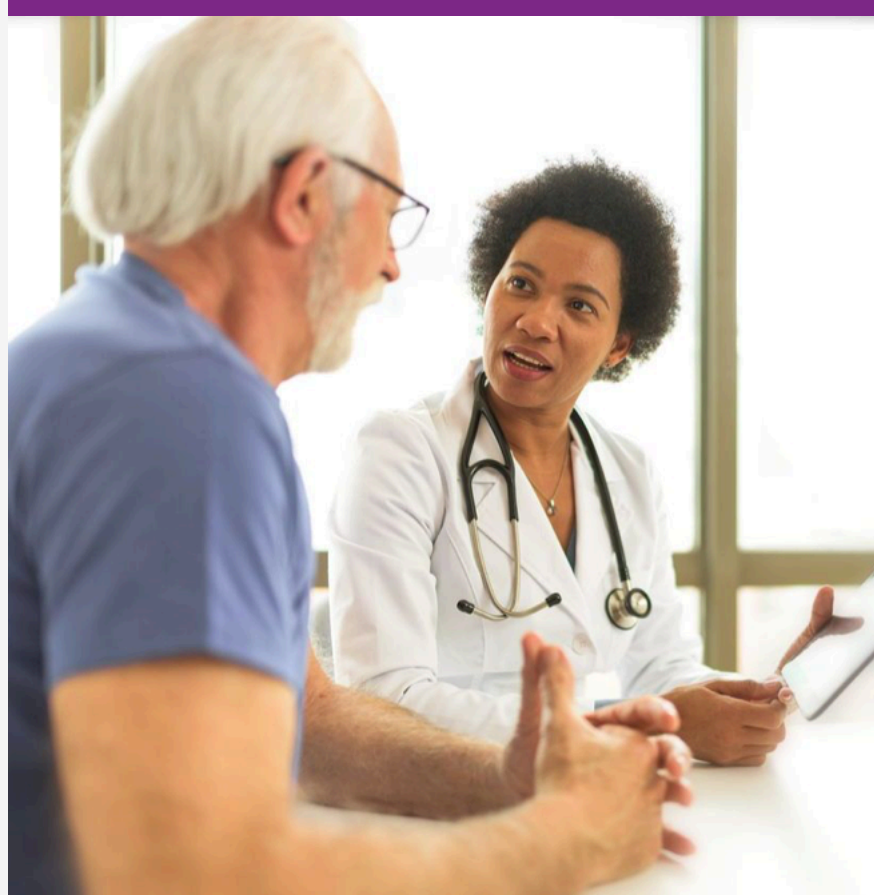


Additionally, we encourage you to:

- Verify that all patient information is up-to-date.
- Address any outstanding documentation issues.
- Reach out to our [Quality Department](#) if you have any questions or need assistance.

Thank you for your cooperation and dedication to quality care! Your Provider Concierge may reach out to your practice as needed. If you need us prior, call 844-806-8217, option 5, or email [providerconciierge@htanc.com](mailto:providerconciierge@htanc.com).

### Always ASK about SDOH



#### If you don't ask, how will you know?

Many offices are collecting a social history on their patients, such as marital status and whether the patient smokes or drinks alcohol. While this is important to note, **Social Determinants of Health (SDOH) questions also capture information about basic needs** such as safety, transportation, food, and housing.

[Read More](#)

### Need Assistance?

Contact Your Provider Concierge:

☎ **Phone:** [844-806-8217](tel:844-806-8217) (Option 5)

✉ **Email:** [providerconciierge@htanc.com](mailto:providerconciierge@htanc.com)

**8 AM – 5:30 PM ET, Monday – Friday**