

HealthTeam Advantage Ownership Update

NO Coverage or Provider Changes!

I'd like to share an important update regarding the ownership of HealthTeam Advantage.

Novant Health has exercised its right to sell its stake in HealthTeam Advantage back to Cone Health. As a result, HealthTeam Advantage is once again 100% owned by Cone Health.

What does this mean for you?

- **Nothing changes for you or your coverage.**
- You will continue to have **access to the same Novant Health providers and services.**
- Your benefits, coverage and provider network remain the same.

During the past 2 ½ years of co-ownership, HealthTeam Advantage expanded from serving 7 counties to serving 33 counties across North Carolina. We are proud that [U.S. News & World Report](#) named us one of the top Medicare Advantage plans in the state — and that our PPO plans received a rating of 4.5 stars from the Centers for Medicare and Medicaid Services for 2025.

We remain committed to delivering exceptional care and service to our more than 22,000 members. Looking ahead, Cone Health plans to continue growing HealthTeam Advantage across North Carolina, ensuring more people have access to high-quality, affordable care.

Thank you for trusting us with your health. If you have any questions, please reach out to your Healthcare Concierge.

Sincerely,




Brendan Hodges
President and CEO



Need Assistance?

Contact your Healthcare Concierge today!

 **Phone:** 888-965-1965 (TTY 711)

 **Email:** conciergehta@htanc.com

 **Meet in person:** [Schedule an appointment](#)

October 1 – March 31, 8am to 8pm ET, seven days a week

April 1 – September 30, 8am to 8pm ET, Monday - Friday



Have a compliance concern or suspect fraud, waste, or abuse?

Contact the Compliance Helpline (anonymously, if you wish) at:

[1-855-741-4518](tel:1-855-741-4518) or www.hta.ethicspoint.com

HealthTeam Advantage, a product of Care N' Care Insurance Company of North Carolina, Inc., is a PPO and HMO Medicare Advantage plan with a Medicare contract. Enrollment in HealthTeam Advantage depends on contract renewal. Every year, Medicare evaluates plans based on a 5-star rating system.

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