



Introducing Living Plus

Our Living Plus health and wellness program focuses on active living, healthy eating, and social connections for HealthTeam Advantage members of all abilities. Participating in Living Plus offerings can significantly benefit members’ physical, emotional, and social well-being.

Programs and classes are designed to:

- decrease A1C
- improve overall nutrition
- increase bone and muscle strength
- reduce the risk of falls
- boost energy and sense of well-being

Living Plus programs are included in all HealthTeam Advantage plans at no additional cost. So please encourage patients to explore the options below and give Living Plus a try!

Programs include:

- Health Coaching
- Disease Management with Diet and Exercise Classes
- Diabetic Education Series
- Diabetic Wellness Program
- [Health & Wellness Workshops](#)
- [Cooking Classes](#)
- [Wellness Education Videos](#)

We also publish a [monthly calendar](#) for members.

*To learn more:* Visit our [website](#) or email [HTALivingPlus@htanc.com](mailto:HTALivingPlus@htanc.com).

🔔 **Reminder: 2025 Required Annual MOC Training for C-SNP Providers**

The Centers for Medicare and Medicaid Services (CMS) requires that all providers seeing beneficiaries enrolled in a Chronic Special Needs Plan such as our Diabetes & Heart Care Plan (HMO C-SNP) participate *annually* in Model of Care (MOC) Training.

We need all administrators to support us by ensuring all providers complete this requirement every year. **You may not complete this training on their behalf.** HealthTeam Advantage is committed to making this training available to providers on a variety of platforms, and in-person when feasible.

All providers can [visit our website](#) to access the training and choose one of the following formats:

- Read the 2025 MOC Training Slides via **PowerPoint**
- Read the 2025 MOC Training document via **PDF**
- Watch the 2025 MOC Recorded Training **Video**

Please note that completing the training in full is required. **The individual provider must complete, sign, and submit the attestation form to obtain credit for the training.**

If you have questions about the status of your training and attestation requirements, email [providerconcierge@htanc.com](mailto:providerconcierge@htanc.com) or call 844-806-8217, option 5.

Who’s Asking, and Why?

We understand that it must seem as though health insurance companies are always requesting some form of documentation from your office. Here is a brief overview behind the scenes of who is requesting information and why:



Centers for Medicare & Medicaid Services (CMS)

- To show errors through claims analysis and/or medical record review activities
- To ensure that payment is made only for services that meet all Medicare coverage, coding, billing, and medical necessity requirements.
- To calculate HEDIS measures, CMS Stars Ratings, and risk adjustment reviews
- To support the service and diagnosis(es) sent on the claim and the medical necessity for the service

Office of Inspector General (OIG)

- Conducts medical record reviews to decide if given diagnoses are supported in the documentation

Department of Health Care Services (DHCS)

Department of Mental Health, Developmental Disabilities, and Substance Abuse (DMHCS)

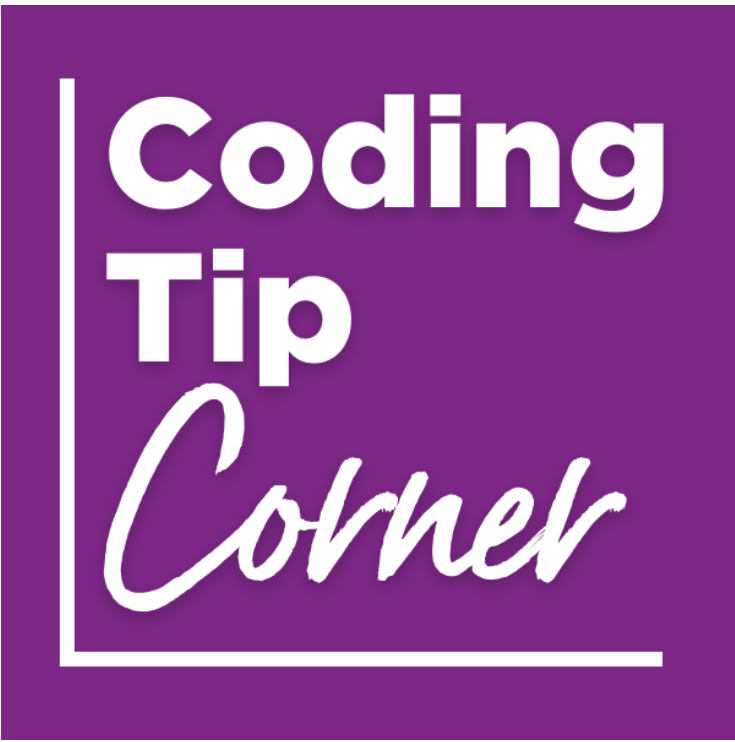
As you can see, we have valid reasons for requesting records. Please keep in mind that all these requests are time sensitive. If there is a specific person in the office we should direct these requests to, please [let us know!](#)



Boost Patient Health with Medicare Annual Wellness Visits

As a primary care provider, you are often the first step in helping your patients take charge of their health. The Medicare Annual Wellness Visit (AWV) can help you help your patients through vital measurements, medication reviews, advanced care planning, and preventive screenings.

[Access AWV Resources](#)



July 2025 Coding Tip Corner

Accurate diagnosis coding is essential for proper risk adjustment and reimbursement. Learn how to accurately code diabetes with CKD, including the correct use of staging codes and when to link related conditions like hypertension.

[Learn More](#)

Need Assistance?

Contact Your Provider Concierge:

📞 **Phone: 844-806-8217** (Option 5)

✉️ **Email: [providerconcierge@htanc.com](mailto:providerconcierge@htanc.com)**

**8 AM – 5:30 PM ET, Monday – Friday**



Have a compliance concern or suspect fraud, waste, or abuse?  
Contact the Compliance Helpline (anonymously if you wish) at:  
1-855-741-4518 or [www.hta.ethicspoint.com](http://www.hta.ethicspoint.com)

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