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Terminating or Adding Providers to Your Group

While most groups are timely when submitting new providers, we do not get terminations as routinely as we should. Your contract with HealthTeam Advantage requires you to notify us, when possible, within 30 days of any terminations or additions.

You can do this by completing the "Indiv Add Term Change" tab on our <u>approved</u> form and submitting it to <u>network@htanc.com</u>.

A few notes about our form and process:

- Any additions require a signed Council for Affordable Quality Healthcare (CAQH) <u>attestation</u> before we can process.
- We'd appreciate proof of their professional liability insurance at the time of addition.
- Please complete the form in full. Leaving blanks will delay processing.
- A provider's effective date is the date you notate on the form. This should be the date they joined your practice. You may start filing claims as of that date.
 Date of credentialing does not impact their contract effective date.
- Allow 60 days for the provider's credentialing to be completed.

Adding a new location? You will still use our <u>approved form</u>, just complete the "New Location" tab instead. There are two steps required:

- Step 1 is all the details on your new location.
- Step 2 gives details for the associated practitioners at this location.

Any incomplete forms will be returned to you. **We require both steps to be completed in full.** Be sure to send a signed <u>CAQH attestation</u> for any new provider not previously submitted to HealthTeam Advantage.

Questions? Please email network@htanc.com or call your Provider Concierge at 844-806-8217, option 5.

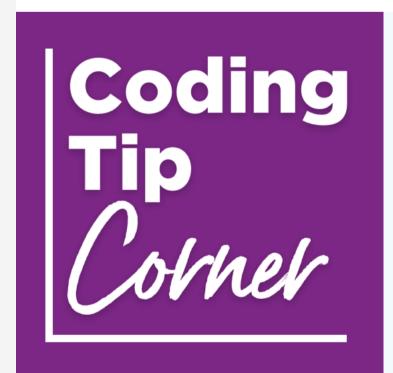
National Eye Exam Month

As we recognize National Eye Exam Month this August, it's an ideal time to **remind patients of the clinical value of routine comprehensive eye exams**. Annual eye exams serve as more than just a vision check — they are a crucial opportunity for early detection of ocular conditions such as glaucoma, diabetic retinopathy, agerelated macular degeneration, and cataracts. Many of these diseases are asymptomatic in early stages, and routine screening can significantly improve outcomes through early intervention and management.

Additionally, eye exams can reveal early signs of systemic health conditions, including hypertension, diabetes, autoimmune disorders, and even intracranial pressure changes. As providers, we play an essential role in reinforcing the importance of preventive care and encouraging our patients to prioritize annual eye health screenings as part of their overall wellness plan.



This month, let's continue to emphasize the connection between ocular and systemic health — and the critical role eye care providers play in early detection and holistic patient care.



August 2025 Coding Tip Corner

You may be wondering why we are requesting a larger volume of records than normal!

In 2025, CMS significantly expanded its audits of Medicare Advantage plans, focusing on Risk Adjustment Data Validation. CMS has decided to audit all eligible MA contracts annually and aims to clear a backlog of audits from 2018–2024 by early next year.

Learn More →

Need Assistance?

Contact Your Provider Concierge:

Phone: 844-806-8217 (Option 5)

8 AM – 5:30 PM ET, Monday – Friday











Have a compliance concern or suspect fraud, waste, or abuse? Contact the Compliance Helpline (anonymously if you wish) at: 1-855-741-4518 or www.hta.ethicspoint.com

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