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Provider Connections

October 2025 Edition



Health
Fair!

THURSDAY, NOVEMBER 6
10AM-1PM

Randolph-Asheboro YMCA
343 NC Hwy. 42 North, Asheboro



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Member Health Fair November 6 in Asheboro

HealthTeam Advantage will be hosting our 2025 health fair on November 6 at the [Randolph-Asheboro YMCA](#). This health fair is for members who live in and around Randolph County.

We’d appreciate your help in encouraging your HealthTeam Advantage members to participate. The members will have the opportunity to:

- Receive free health screenings
- Learn to manage their health
- Receive diet and exercise tips
- Enjoy healthy snacks, and much more!

Members will have the opportunity to close potential quality gaps, and this information can be sent securely to their providers. We understand that helping patients manage their health can be difficult at times, and we want to help as much as possible by doing our part.

Please encourage HealthTeam Advantage members to join us!

⚠️ Required Annual Model of Care Training ⚠️
for C-SNP Providers

The Centers for Medicare and Medicaid Services (CMS) requires that all providers seeing beneficiaries enrolled in a Chronic Special Needs Plan (C-SNP), such as our Diabetes and Heart Care Plan (HMO C-SNP), participate **annually** in Model of Care (MOC) Training.

We need all administrators to support us by ensuring all providers have completed this requirement every year. **You may not complete this training on their behalf.** HealthTeam Advantage is committed to making this training available to you and your providers on a variety of platforms, and in-person when feasible.

All providers can [visit our website](#) to access the training and choose one of the following formats:

- Read the 2025 MOC Training Slides via PowerPoint and complete the attestation form at the end.
- Read the 2025 MOC Training document via PDF and complete the attestation form at the end.
- Watch the 2025 MOC Recorded Training Video and complete the attestation form at the end.

Please note that completing the training in full is required. The individual provider must complete, sign, and submit an attestation form to obtain credit for the training.

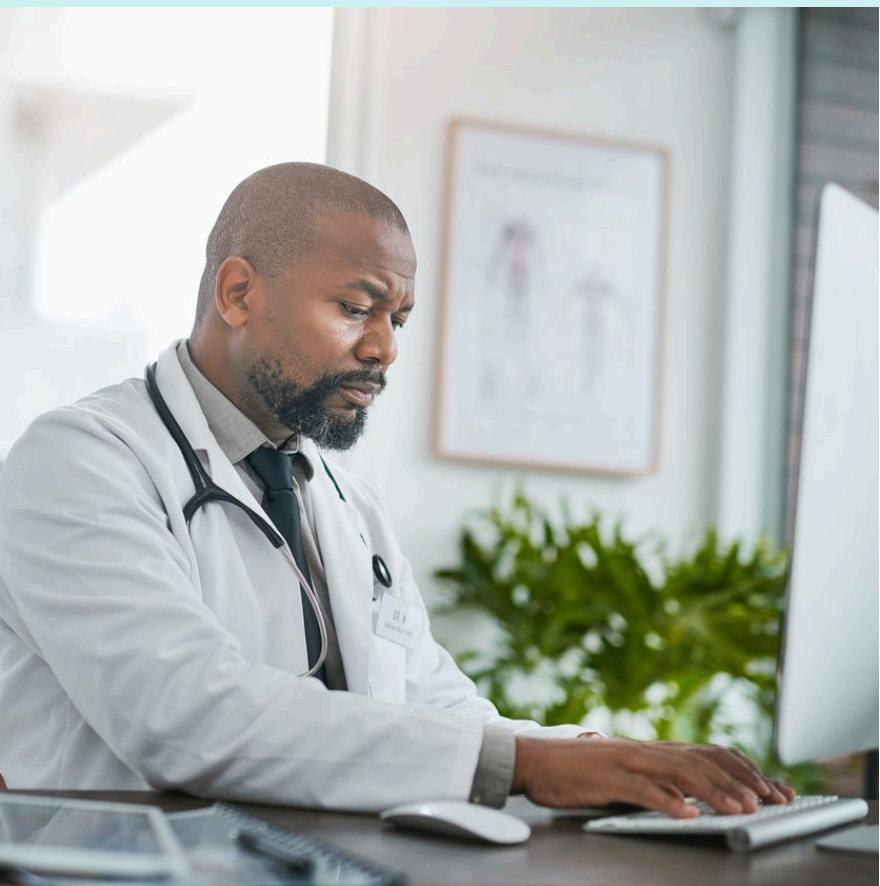
If you have any questions about the status of your training and attestation requirements, please email providerconcierge@htanc.com or call 844-806-8217, option 5.



Bone and Joint Health

Bone and Joint Health Action week is observed annually in October to raise awareness on the importance of preventing, diagnosing, and managing a wide range of musculoskeletal conditions.

[Learn more →](#)



Last Chance to Capture SDOH for 2025

By now, you are probably well aware that CMS has chosen to audit records starting with 2018 and going through 2025, and they will continue to audit on an annual basis.

[Read more →](#)

Need Assistance?

Contact Your Provider Concierge:

📞 Phone: [844-806-8217](tel:844-806-8217) (Option 5)

✉️ Email: providerconcierge@htanc.com

8 AM – 5:30 PM ET, Monday – Friday



Have a compliance concern or suspect fraud, waste, or abuse?
Contact the Compliance Helpline (anonymously if you wish) at:
1-855-741-4518 or www.hta.ethicspoint.com

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