



Supplemental Benefits from HealthTeam Advantage

We are proud to offer extensive supplemental benefits to support our members. Please take a moment to familiarize yourself with these offerings and encourage your HealthTeam Advantage patients to utilize these 2025 benefits.

Over-the-Counter Benefit
(NationsBenefits®)

A quarterly dollar allowance loaded onto a Benefits Mastercard® Prepaid Card that can be used to purchase OTC items online, at participating retail locations or over the phone.

In-Home Meal Delivery
(NationsBenefits®)

Members can receive fresh meals delivered to their home post-discharge from an inpatient hospital stay, Skilled Nursing Facility, or qualifying event. Menus can be tailored to support common health conditions.

Memory Fitness (BrainHQ)

BrainHQ is a neuroplasticity-based brain-training system with online exercises that work on attention, brain speed, memory, people skills, and navigation. Daily exercises take less than 5 minutes and can be completed on a computer or mobile device.

Companionship Services (Papa)

Personalized in-home support with non-medical care, assistance with everyday activities of daily living, and companionship.

Transportation (SafeRide Health)

Pre-scheduled and on-demand rides (e.g., rideshare, ambulatory NEMT, and wheelchair van) to and from approved health-related locations with real-time ride monitoring.

Fitness (SilverSneakers®)

Members can take virtual and in-person exercise classes and visit participating SilverSneakers fitness locations at no cost.

Flexible Wallet Benefit (NationsBenefits®)

An annual dollar allowance loaded onto a Benefits Mastercard® Prepaid Card that can be used for dental, vision, or hearing services with any licensed provider.

Benefits vary by plan. To get more information or check eligibility, members can call their Healthcare Concierge at 888-965-1965 from 8 a.m. to 8 p.m. ET, 7 days a week from October 1–March 31 and Monday to Friday from April 1–September 30.



Healthy Aging Month

September is recognized as Healthy Aging Month, offering a meaningful opportunity for healthcare providers to support older adults in maintaining health, independence, and quality of life. As a provider, you play a vital role in guiding patients through preventive strategies, lifestyle changes, and early detection of age-related conditions.

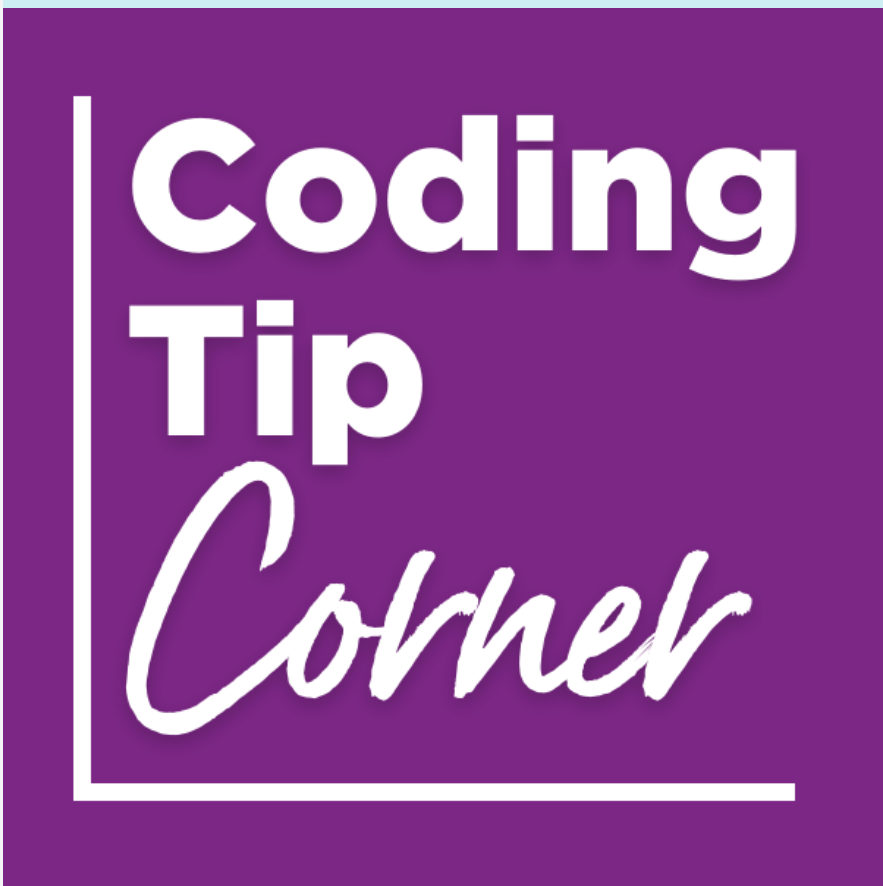
[Learn more →](#)



Important Reminders from Risk Adjustment

CMS is significantly expanding its audit program for Medicare Advantage (MA) plans. The new policy includes auditing every MA contract annually and reviewing a larger number of records.

[Learn more →](#)



September 2025 Coding Tip Corner

If you are aware of the following common coding errors and implement office strategies to avoid them, you can improve the accuracy and efficiency of coding, resulting in fewer claim denials and a reduction in compliance risks.

[Learn more →](#)

Need Assistance?

Contact Your Provider Concierge:

📞 Phone: 844-806-8217 (Option 5)

✉ Email: providerconcierge@htanc.com

8 AM – 5:30 PM ET, Monday – Friday



Have a compliance concern or suspect fraud, waste, or abuse?
Contact the Compliance Helpline (anonymously if you wish) at:
1-855-741-4518 or www.hta.ethicspoint.com

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