

Your Health Risk Assessment Questionnaire

**An important tool that helps us
understand your healthcare needs.**

Each year, Medicare asks HealthTeam Advantage to invite our members to complete a health survey. This short questionnaire helps us get to know you better so we can make sure you're using all the benefits and programs available in your plan. Your answers will not change your plan benefits or your premium.

Just answer each question as best you can — there are no right or wrong answers. If you're a member of our **HMO C-SNP** plan, completing this survey is required. For **PPO** plan members, it's optional — but we encourage you to fill it out. Your answers may be shared with your primary care provider and care management team to help them better support your health needs.

**Do you need help
completing this?
We're here for you!**

**Call your HealthCare Concierge
at 1-888-965-1965 (TTY 711).**

8am-8pm | April 1-September 30, Monday-Friday
October 1-March 31, 7 Days a Week

Contact Information

Name: _____

Your HealthTeam Advantage ID Number or Medicare Number: _____

Date of Birth: _____ **Phone:** _____

Email: _____

Preferred method of communication: _____ **Phone** _____ **Email**

Preferred time to contact: _____ **Morning** _____ **Afternoon** _____ **Evening**

Getting to Know You

Race/Ethnicity

_____ **White** _____ **Black/African American** _____ **Native American**
_____ **Asian or Pacific Islander** _____ **Hispanic/Latino** _____ **Multi-ethnic**

Other _____

Height _____ **ft** _____ **in** **Weight** _____ **lbs**

In the previous 12 months, how many times have you seen your primary care provider (PCP)?

- ☐ None
☐ One time
☐ 2-3 times
☐ 4 or more times
☐ I don't have a primary care provider.

I use the following locations for my medical care:

Primary Care Provider ☐ Yes ☐ No Urgent Care ☐ Yes ☐ No
 Specialist ☐ Yes ☐ No Emergency Room ☐ Yes ☐ No

In the previous six months, have you been to the emergency room four or more times?

☐ Yes ☐ No

In the previous six months, have you been admitted to the hospital more than twice?

☐ Yes ☐ No

In the previous six months, have you fallen more than twice?

☐ Yes ☐ No

Do you use any of the following to be safe moving and walking?

☐ Cane ☐ Walker ☐ Scooter ☐ Wheelchair ☐ Ramp

Have you designated someone to make medical decisions if you can't? (Medical Power of Attorney)

☐ Yes ☐ No

Do you have a living will or advance directive?

☐ Yes ☐ No

Would you like information on a living will or advance directive?

☐ Yes ☐ No

Do you have any of the following conditions? Check all that apply.

Anxiety	☐ Yes ☐ No	Heart Attack	☐ Yes ☐ No
Atrial Fibrillation	☐ Yes ☐ No	Heart Disease	☐ Yes ☐ No
Chronic Heart Failure	☐ Yes ☐ No	High Blood Pressure	☐ Yes ☐ No
Dementia	☐ Yes ☐ No	Lung Problems	☐ Yes ☐ No
Depression	☐ Yes ☐ No	Memory Loss	☐ Yes ☐ No
Diabetes	☐ Yes ☐ No	Stroke	☐ Yes ☐ No

Does one of your medical conditions significantly overwhelm your ability to take care of yourself?

____ Yes ____ No

Do you have trouble obtaining food on a frequent basis?

____ Yes ____ No

Do you need assistance with the following? Check one response for each task.

Task	Able to do this without help.	I have some help with this.	I need help and I have no one to help me.
Bathing			
Dressing			
Eating			
Using the restroom			
Walking			
Taking medications			
Meal preparation			
Housekeeping chores			
Shopping and errands			
Transportation			
Money management			

If you smoke, are you thinking about quitting smoking? Would you be interested in receiving some information?

____ Yes ____ No ____ I don't know

Do you take more than 10 medications?

____ Yes ____ No

Do you sometimes go without your medications due to cost?

____ Yes ____ No

Do you have difficulty getting to the pharmacy to pick up your medications?

____ No

____ Sometimes

____ Most of the time

____ Always

We believe everyone deserves the chance to live a healthy life. Not having enough food, reliable transportation, or a safe place to live can make that harder. Please take a moment to answer the next few questions so we can better understand your situation. We may not have resources for every need, but we'll do our best to connect you with help whenever possible.

	Yes	No
FOOD		
Within the past 12 months, did you worry that your food would run out before you got money to buy more?		
Within the past 12 months, did the food you bought just not last and you didn't have money to get more?		
HOUSING/UTILITIES		
Within the past 12 months, have you ever stayed outside, in a car, in a tent, in an overnight shelter, or temporarily in someone else's home (i.e. couch-surfing)?		
Are you worried about losing your housing?		
Within the past 12 months, have you been unable to get utilities (heat, electricity) when it was really needed?		
TRANSPORTATION		
Within the past 12 months, has a lack of transportation kept you from medical appointments or from doing things needed for daily living?		
INTERPERSONAL SAFETY		
Do you feel physically or emotionally unsafe where you currently live?		
Within the past 12 months, have you been hit, slapped, kicked, or otherwise physically hurt by anyone?		
Within the past 12 months, have you been humiliated or emotionally abused by anyone?		

Would you like to share any personal health goals or concerns? If so, please list or describe below.

IF you have
DIABETES MELLITUS,
please complete
SECTION 2.



IF you have CHRONIC HEART
FAILURE OR CARDIOVASCULAR
DISORDERS,
please complete SECTION 3.



IF you have MORE THAN ONE
OF THESE DIAGNOSES,
please complete
SECTIONS 2 AND 3.



SECTION 2: Diabetes Mellitus

1. Which type of medication do you take for your diabetes? (check one)

- ☐ None
- ☐ Pills only
- ☐ Insulin only
- ☐ Both pills and insulin
- ☐ Other medicine by shot
- ☐ Pills, insulin, and other medication by shot

2. How often do you have your blood HgbA1c checked? (check one)

- ☐ Never
- ☐ Once a year
- ☐ Two or more times a year
- ☐ I don't know what HgbA1c is.

3. What was your last HgbA1c result? (check one)

- ☐ 6.5 or less
- ☐ Between 6.6 and 7.5
- ☐ Between 7.6 to 9.0
- ☐ More than 9.0
- ☐ Don't know

4. Do you have a glucometer (blood sugar testing device)?

- ☐ Yes ☐ No

5. How many times do you check your blood sugar each day? (check one)

- | | |
|--------------------------------------|---|
| ☐ Once | ☐ Four or more times |
| ☐ Twice | ☐ Less than daily |
| ☐ Three times | ☐ Never |

6. During a week, how often does your blood sugar drop below 70? (check one)

- | | |
|--|---|
| ☐ Never | ☐ More than three times a week |
| ☐ Once | ☐ Don't know |
| ☐ Two or three times a week | |

7. How often do you have your feet checked? (check one)

- ☐ Once a year
☐ Twice a year
☐ Never

8. How often do you have an eye exam? (check one)

- ☐ Once a year
☐ Never

9. How often do you have your urine checked? (check one)

- ☐ Once a year
☐ Twice a year
☐ Never

SECTION 3: Chronic Heart Failure or Cardiovascular Disorder (i.e. cardiac arrhythmias, coronary artery disease, peripheral vascular disease, or chronic venous thromboembolic disorder)

1. Do you ever have difficulty walking or climbing stairs due to breathing? (check one)

- ☐ No
☐ Rarely
☐ Usually
☐ Always

2. How many pillows do you use to sleep at night? (check one)

- ☐ 1
☐ 2
☐ 3
☐ I can't sleep in a bed due to my breathing.

3. In the past month, how often have you been short of breath? (check one)

- ☐ Several times a day
☐ Once daily
☐ A few times a week
☐ Not at all

4. Do you have a working weight scale at home? (check one)

- ☐ Yes
☐ No

5. How often do you weigh yourself at home? (check one)

- ☐ Daily
☐ Twice a week
☐ Never
☐ I don't have a scale.

6. Are you on fluid restriction? (check one)

- ☐ No
☐ Yes
☐ Yes, but I don't follow it.
☐ Why do I need to worry about fluid amounts?

7. Do you ever have swelling in your ankles or legs? (check one)

- ☐ No
☐ Rarely
☐ Usually
☐ Always

8. Do you watch the salt you use to cook or how much you eat? (check one)

- ☐ Yes
☐ Sometimes
☐ No
☐ Why do I have to worry about salt?

9. Do you have a blood pressure monitor at home? (check one)

- ☐ Yes
☐ No

**Thank you for completing! Now that you have finished, please mail your completed questionnaire to:
HealthTeam Advantage, Attn: Quality Team (HRA), 5815 Samet Dr., Suite 107, High Point, NC 27265**