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Provider Connections

November 2026 Edition



New Prior Authorization Process Begins January 1, 2027

Starting January 1, Cohere Health® will manage prior authorizations for HealthTeam Advantage Medicare Advantage plans for all services except dental and vision. Providers must register with Cohere Health before the transition to submit prior authorization requests through its online portal.

How to register with Cohere Health ➜

New Partnership with Cohere Health for Payment Integrity

We are pleased to announce a new partnership with Cohere Health to support our Payment Integrity program. As part of this partnership, Cohere Health will assist HealthTeam Advantage with certain claim reviews, including clinical and coding reviews.

What providers need to know ➜

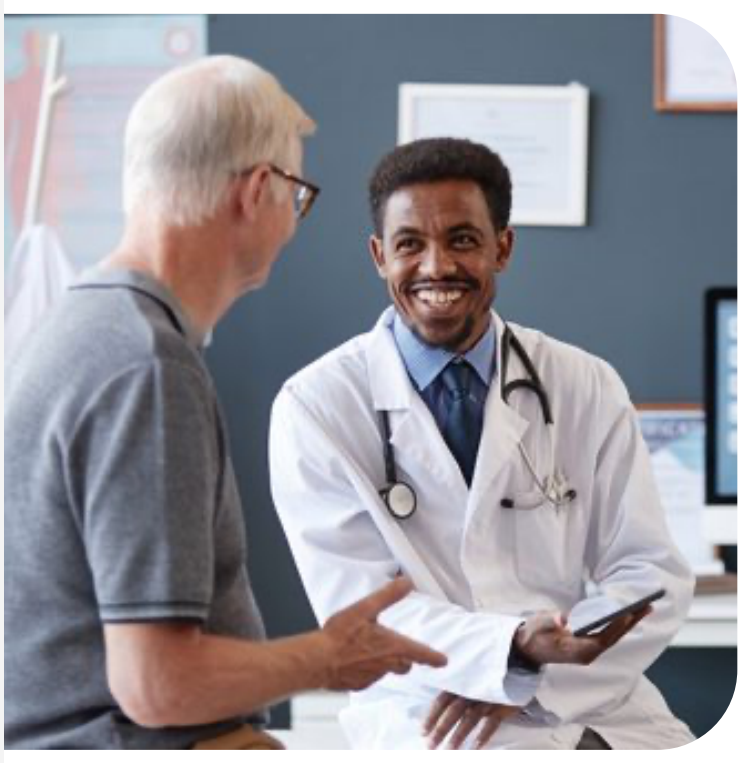


Plan & Benefit Updates

Important plan and benefit updates for the 2027 benefit year:

- The HealthTeam Advantage Diabetes & Heart Care (HMO C-SNP) plan will be discontinued effective January 1.
- We are introducing the new HealthTeam Advantage Thrive Plan (HMO) for 2027 to better serve the evolving needs of our members and provider partners.

Download a summary of changes ➜



Annual Wellness Visit Guide

The Annual Wellness Visit (AWV) is a yearly visit to help establish or update a member's personalized health plan based on their current health and risk factors. The AWV is used to talk about specific health concerns and focuses on how to prevent disease/disability or mitigate the risk of worsening disease progression.

Topics to address during the AWV ➜



Coding Tip Corner

Ensure your records are "audit ready" with these five essential categories for compliance and review the coder's key responsibilities in this month's Coding Tip Corner.

Get the coding tips ➜

Need Assistance?

Contact Your Provider Concierge

📞 **Phone:** 844-806-8217 (Option 5)

📧 **Email:** providerconcierge@htanc.com

8 AM – 5:30 PM ET, Monday – Friday

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Contact the Compliance Helpline (anonymously if you wish) at:
1-855-741-4518 or www.hta.ethicspoint.com

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