

Telehealth Service

Included Benefit: MDLIVE

Avoid the wait. Your life is 24/7. Now your doctor is too.

Why use a Video Visit?

- Video Visit is an inexpensive alternative to the emergency room or urgent care center, the service is available to members at no additional charge.
- Video Visits are available after hours, nights, weekends and even holidays
- Your primary care physician is not always available or booked for weeks
- Prescriptions can be faster and more convenient (when appropriate)*
- Getting medical care during business trips and vacations is easier and less stressful

Non-emergency conditions treated by MDLIVE:

• Acne	• Insect bites
• Allergies	• Nausea / Vomiting
• Cold / Flu	• Pink eye
• Constipation	• Rash
• Cough	• Respiratory problems
• Diarrhea	• Sore throats
• Ear problems	• Urinary problems / UTI*
• Fever*	• Vaginitis
• Headache	• And more

How it works

1. Sign-up and activate your account online at: <https://members.mdlive.com>
2. Choose a doctor from a large network of board-certified doctors
3. Resolve your issue - select the method of using the service (phone, video or app) and receive care when you need it

For additional support contact MDLIVE by phone at: 1-888-798-8062 TTY:1-800-770-5531
24 hours a day, 7 days a week

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